



MetroPlan & Mountain Line



2022

Coordinated Public Transit - Human Services Transportation Plan



MetroPlan
&
Mountain Line

**Coordinated Public Transit -
Human Services
Transportation Plan**

Adopted by the MetroPlan Executive Board on March 2, 2022

Prepared by

Flagstaff Metropolitan Planning Organization

Doing business as MetroPlan

6 E. Aspen Avenue, Suite 200

Flagstaff, Arizona 86001

928 699 3053

david.wessel@metroplanflg.org

<https://www.metroplanflg.org/>

Adopted by the NAIPTA Board of Directors April 20, 2022

Prepared by

Northern Arizona Intergovernmental Public Transportation Authority

3773 N. Kaspar Dr.

Flagstaff, Arizona 86004

928 679 8959

ehollander@naipta.az.gov

www.mountainline.az.gov

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

Table of Contents

Introduction.....	1
Purpose	1
Benefits of coordination.....	2
Local roles and responsibilities.....	2
Planning Process	4
Coordination Plan preparation, review and adoption	4
Related plans	4
Regional Context.....	5
The FMPO region	5
Demographics.....	7
Origins and destinations.....	11
Transportation Inventory	13
Existing transportation services and resources in the Flagstaff region	13
Existing coordination.....	27
Transportation Gaps, Goals, and Strategies.....	28
Strategies to enhance mobility.....	28
Types of transit service.....	28
Levels of escorted transportation service	29
Human services transportation level of service	30
Transportation Gaps	30
Information Gaps	31
Temporal Gaps.....	32
Spatial Gaps	33
Infrastructure Gaps	35
Human Capital Gaps.....	37
Project Prioritization Process.....	40
FMPO Regional Priorities.....	41
Project Prioritization Process.....	40
Project Specific Criteria	40
Appendices	43

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

Appendix 1 Vehicle inventory	44
Appendix 2 Summary of Section 5310 grants pre-applications for 2021 and 2022	47
Appendix 3 Summary of Section 5310 Mobility Management grants pre-applications for 2022 and 2023	49
Appendix 4 Section 5310 grant pre-applications for FY21 & FY22, Mobility Management FY22 & FY23	50
Appendix 5 Coordinated Mobility Council meeting agendas from 2021	66
Appendix 6 Coordinated Mobility Council meeting minutes from 2021	78
Appendix 7 Community partners and stakeholders	94
Appendix 8 Federal initiatives and legislation	99
Appendix 9 Framework of Coordinated Mobility	102

List of Maps

Map 1: FMPO Region	6
Map 2: Origins and destinations	12
Map 3: Areas in Flagstaff underserved by transit	34

List of Tables

Table 1: Population, land use, density	7
Table 2: Occupied housing units with no vehicles available; travel time to work	8
Table 3: Poverty status in the past 12 months	8
Table 4: Income and unemployment	8
Table 5: Population by age group – percent	9
Table 6: Disability status	10
Table 7: Percentage of the civ non-inst population with a disability status by type	10
Table 8: Percentage of the civ non-inst population with a disability status by age group	10
Table 9: Dynamic strategies	31

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

Introduction

Transportation is a vital part of our lives that keeps us connected to our neighborhoods, employment, shopping, education, health care, recreation, community services, family, friends, and many other services and activities outside of our homes.

For a segment of the population, particularly individuals with disabilities, older adults, and people with low incomes, maintaining a basic level of mobility can be a challenge.

Considerable resources are committed to our transportation infrastructure and systems; however, transportation services for disadvantaged populations are often fragmented, underused, duplicative, costly, and difficult to navigate. In many cases there are service gaps and transportation services are simply not available to meet existing needs.

When transportation services are coordinated, providers can be more efficient, services are improved, and mobility for all residents is enhanced.

Purpose

Coordination is the efficient and effective use of transportation resources for getting people to important destinations, such as jobs and medical appointments. Coordination means working with transit providers, human service agencies, private institutions, businesses, volunteers and political leaders to broaden transportation options for all users, particularly those in vulnerable populations who require an ADA (Americans with Disabilities Act) vehicle.

Beginning in 2007, all Metropolitan Planning Organizations (MPOs) and Councils of Governments (COG's) in Arizona were required to adopt and annually update a Coordination Plan that inventories existing transportation services for elderly individuals, individuals with disabilities, and low-income individuals, identifies unmet transportation needs, and provides strategies for improving coordination to meet those needs.

The plan must be developed and approved through a process that includes seniors, people with disabilities, and transportation providers, among others. The plan must also be coordinated, to the maximum extent possible, with the transportation programs of other federal departments and agencies.

This document serves two purposes:

First, it serves as a framework to improve coordination among transportation service providers and human service agencies to enhance transportation services for disadvantaged populations.

Second, this document meets federal requirements for a “locally developed, coordinated human services transportation plan” –that includes the following elements:

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

- An inventory of available services and resources including transportation providers and their services, fleet inventories and availability, and key human service programs and how transportation is provided to those human service clients;
- An assessment of transportation needs for targeted groups of people, including supporting demographic and employment data;
- An evaluation of areas of redundant transportation service and gaps in service;
- Identification of coordination actions and strategies to eliminate or reduce duplication in services, to improve customer access to services and to improve utilization of resources;
- Priorities for projects, strategies and actions (including vehicle replacement plans); and,
- An annual listing of projects eligible for funding in the region

Benefits of coordination

- Improves mobility for everyone
- Makes public transportation more efficient
- Closes gaps in service
- Eliminates duplication of efforts and service
- Allows human service agencies to focus efforts and resources on their core mission
- Provides better service with the same or less resources

Local roles and responsibilities

Coordinated Mobility Council

The Mountain Line/MetroPlan Coordinated Mobility Council (CMC) serves as the regional Coordinating Council and provides direction to the FMPO Executive Board and Technical Advisory Committee and the NAIPTA Board and Transit Advisory Committee on mobility management and coordination. The CMC is responsible for updating and maintaining the Coordinated Plan, setting regional priorities for mobility management, and determining which projects are funded through the Section 5310 grant program. Participants include representatives from City of Flagstaff, Coconino County, Flagstaff Unified School District, NAU, 5310 recipients, human service agencies, paratransit riders, and general public.

MetroPlan

The Flagstaff Metropolitan Planning Organization (FMPO) was formed in 1996. The FMPO is doing business as MetroPlan. Throughout this document, MetroPlan and FMPO will be used. MetroPlan is the transportation policymaking and planning organization for the Flagstaff region, in response to a federal requirement for urbanized areas with a population greater than 50,000. MetroPlan receives funding from federal, state and local sources, and oversees

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

the expenditure of federal transportation funds in conjunction with the agencies that comprise MetroPlan: The City of Flagstaff, Coconino County, Mountain Line, Northern Arizona University, and the Arizona Department of Transportation.

ADOT requires MPOs to prepare and adopt the Coordination Plan. MetroPlan and Mountain Line have established a joint partnership in the preparation and implementation of the Coordinated Plan.

Mountain Line

The Northern Arizona Intergovernmental Public Transportation Authority (NAIPTA) is transitioning to its public facing name, Mountain Line. However, NAIPTA is still the legal name and both Mountain Line and NAIPTA will be used throughout this document. NAIPTA was created in 2006 as a regional transportation authority to coordinate public transportation for Flagstaff and Northern Arizona University. NAIPTA operates the fixed route bus service on nine routes, paratransit service, vanpool, and seasonal Mountain Express service to Arizona Snowbowl.

Mountain Line's experience and capacity as the region's transit provider make it well-suited to lead coordination efforts in the Flagstaff area and guide implementation of this plan.

NACOG

The Northern Arizona Council of Governments (NACOG) is the regional transportation planning organization that is comprised of municipal, county, and tribal governmental entities throughout northern Arizona in Coconino, Apache, Navajo, and Yavapai Counties. Within its region, NACOG has responsibility for preparation and adoption of its own Coordination Plan. However, because many local human service providers located in Flagstaff serve more of northern Arizona than just the FMPO region, and because the need for human service transportation services extends beyond the FMPO region, it is important for the FMPO, NAIPTA and NACOG to coordinate their planning efforts.

Planning Process

Coordination Plan preparation, review and adoption

This Plan has been updated as a joint partnership of MetroPlan and Mountain Line. The Plan was developed in collaboration with Coordinated Mobility Council (CMC). In February 2017, the CMC worked to identify gaps in transportation services. In May 2018, the CMC participated in a group brainstorming activity to identify potential strategies to fill the previously identified gaps. In August 2018, the CMC evaluated the proposed strategies, discussed roles and responsibilities, and action items for the strategies. In November 2018, the CMC finalized ranking and prioritization ratings for projects, these items were added to the Plan's update.

ADOT requires a major revision of the Plan every four years. In interim years, a brief update or minor amendment is expected to address the following:

- Note any changes to coordination approach, strategies, or priorities
- Maintain and update current information on transportation providers in the region
- Include an updated list of projects submitted as part of the Section 5310 grant process.

In this way the Plan is the primary working document of the Coordinating Council.

Related plans

- **Northern Arizona Mobility and Coordination Mountain Mobility Business Plan 2015-2019**
This NAIPTA document provides direction and specific tools to implement the vision of the Coordination Plan. This plan was adopted in 2013.
- **Five-Year Transit Plan**
NAIPTA's current Five-Year Transit Plan was completed and adopted in December of 2017 and serves as the guiding document for fixed-route transit, paratransit, and supporting service planning in the region.
- **Flagstaff Regional Plan**
The Flagstaff Regional Plan is the overarching policy document that guides land use and transportation decisions for the Flagstaff region. The Plan was adopted by the City and County, and ratified by the voters, in 2014.
- **Regional Transportation Plan**
The Regional Transportation Plan (RTP), which was adopted in 2017 by the FMPO Executive Board, identifies and prioritizes future transportation investments in the Flagstaff region for driving, riding the bus, walking, biking, and moving goods. A federal and state requirement to receive transportation funding, the RTP evaluates the cost and

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

effectiveness of projects for each major travel mode, as well as addressing the relationships between land use, transportation, the economy, and the environment.

- **Coconino County Community Health Improvement Plan**

The Coconino County Community Health Improvement Plan (CHIP) comprises of goals and strategies to address health related issues in Coconino County. In 2013, the Community Health Assessment (CHA) addressed three priorities: access to care, chronic disease, and injury prevention. The CHIP provides a strategic action plan for the community health improvement process. The CHIP Update 2016 document describes the public health system partners who were engaged, the process used, and dynamic action plan created to implement the CHIP.

Regional Context

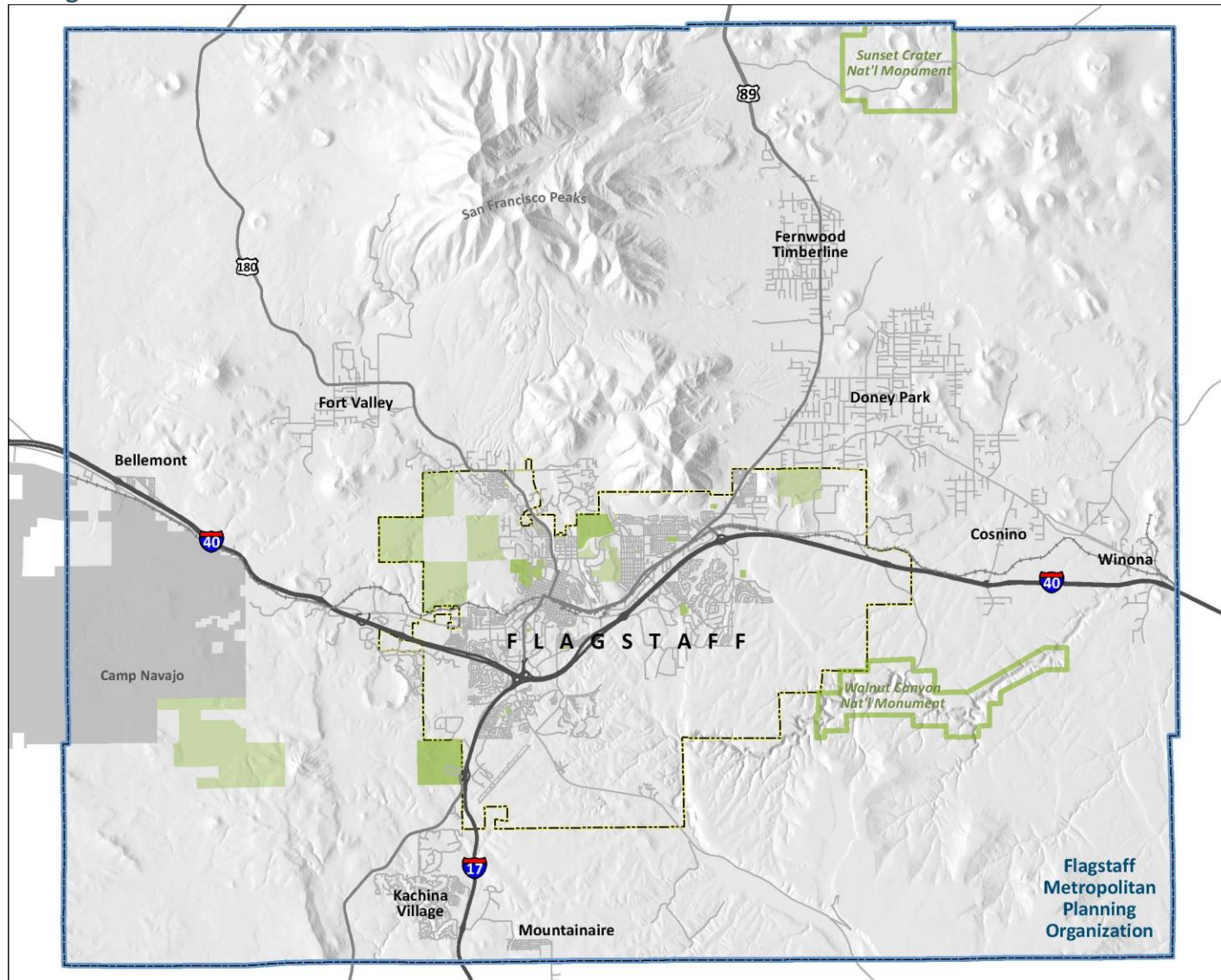
The FMPO region

The Flagstaff Metropolitan Planning Organization area covers 525 square miles in northern Arizona, and lies entirely within the boundary of Coconino County. Flagstaff, with a population of 75,308 in 2019, is the principal and only incorporated city in the FMPO. The FMPO area also includes a number of surrounding unincorporated communities, including Fort Valley, Bellemont, Kachina Village, Mountaineer, Doney Park, Fernwood-Timberline, Cosnino, and Winona. These unincorporated areas add approximately 22,000 people, to bring the total population for the FMPO region to about 92,000.

The area is served by several major transportation corridors. Interstate 40 traverses the region east-west, and Interstate 17 connects south to Phoenix. U.S. Highway 89 extends north to Page, Lake Powell, and Utah, while U.S. Highway 180 travels north to the Grand Canyon. State Highway 89A runs south to Sedona through Oak Creek Canyon.

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

Map 1: FMPO Region



MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

Demographics

Census geography

Census information is not available for the precise boundaries of the FMPO. Demographic information presented here is derived from the Census block groups that comprise the FMPO region, which includes an area that is somewhat larger than the FMPO. This larger area includes two communities – Mormon Lake and Munds Park – that are outside of the FMPO boundary, but otherwise the area outside the FMPO is not heavily populated. In addition, certain demographic information noted in this plan is only available for the Flagstaff County Census Division (CCD), which comprises of communities outside of the FMPO region, including Munds Park, Mormon Lake, Forest Lakes, and the Coconino County portion of Sedona. For comparative purposes, demographic information for Arizona and the United States are also included.

Population

Historic population numbers for Flagstaff and the FMPO are listed below in Table 1. Growth in population for both geographies has been significant in the past 25 years.

Table 1: Population, land use, density

	<i>City of Flagstaff</i>	<i>FMPO</i>
Total population 2019 (Est)	75,308	92,337
Total population 2010	65,870	87,419
Total population 2000	52,894	71,205
Total population 1990	45,837	data not available*
Area (square miles)	64	526
Persons/square mile 2014	1,176	175

Source: 2010, 2000, 1990 Census, 2016 Population Estimates

*FMPO was not formed until 1996 – Flagstaff qualified as an urbanized area in 1995 with a total population of 53,355 which lead to the creation of the FMPO

Vehicle availability and travel time

Nearly six percent of occupied housing units in Flagstaff have no vehicles available, and for the FMPO, the percentage is just under five percent. Both numbers are lower than the entire state and the country.

Mean travel time to work in Flagstaff is significantly less than that of Arizona and the United States.

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Table 2: Occupied housing units with no vehicles available; travel time to work

	<i>City of Flagstaff</i>	<i>FUSD/FMPO</i>	<i>Arizona</i>	<i>United States</i>
Occupied housing units	23,839	34,088	2,571,268	120,756,048
No vehicles available	1,429	1,6209	159,334	10,571,819
Percent	5.6	4.7	6.0	8.6
Mean travel time to work	15.4	17.8	25.7	26.9

Source: American Community Survey Five-Year Estimate 2015-2019

* Flagstaff Unified School District is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

Poverty status

Flagstaff's poverty rate of 17.5 percent and 15.1 percent for the FMPO. Both are higher than or comparable to the Arizona rate of 15.1 percent and the national rate of 13.4 percent.

Table 3: Poverty status in the past 12 months

	<i>City of Flagstaff</i>	<i>FUSD/FMPO</i>	<i>Arizona</i>	<i>United States</i>
Population base*	59,522 1231	86,271	6,891,224	316,715,051
Population below poverty level	10,396	13,051	1,043,764	42,510,843
Percent	17.5	15.1	15.1	13.4

*The population base for which poverty status is determined does not include unrelated individuals under 15 years of age, people living in college dormitories, or individuals living in institutional group quarters

Source: American Community Survey Five-Year Estimate 2015-2019

* Flagstaff Unified School District is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

Income and unemployment

Median household income for the City of Flagstaff is slightly less than the state of Arizona. For the region, median household income is higher than the state, and about the same as the United States.

Unemployment rates for both the City and the region are higher than those of Arizona and the nation.

Table 4: Income and unemployment

	<i>City of Flagstaff</i>	<i>FUSD/FMPO *</i>	<i>Arizona</i>	<i>United States</i>
Median household income	58,748	62,947	58,945	62,843
Unemployment rate	7.6	7.2	5.9	5.3

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

Source: American Community Survey Five-Year Estimate 2015-2019

* Flagstaff Unified School District is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

Age

Flagstaff is a youthful community; due in part to the presence of Northern Arizona University. Flagstaff has a significantly higher percentage of residents in the 18 to 24 age bracket than Arizona and the entire country (32.6 percent compared to just over 9 percent).

Flagstaff also has a much lower percentage of older residents. The population of Flagstaff in the 65 and older bracket is significantly less than the percentage for the United States. However, the Flagstaff CCD has a slightly higher percentage of residents in the 65 and older age bracket than the city of Flagstaff, indicating that a higher percentage of older residents are living in rural areas outside of the city of Flagstaff.

Table 5: Population by age group – percent

	<i>City of Flagstaff</i>	<i>FUSD/FMPO*</i>	<i>Arizona</i>	<i>United States</i>
Under 18 years of age	18.1	16.5	22.5	22.2
Age 18 to 24 years	32.6	26.7	9.5	9.3
Age 25 to 44 years	24.0	24.2	26.0	26.6
Age 45 to 64 years	18.5	20.9	23.9	25.3
Age 65 years and older	8.7	11.9	18.0	16.5
Median age	25.8	29.7	38.3	38.5

Source: American Community Survey Five-Year Estimate 2015-2019

* Flagstaff Unified School District is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

Disability status

Disability status for the population is summarized in Tables 6 through 8 on the following page.

A total of 8.3 percent of the civilian, non-institutionalized population in Flagstaff has a disability. This is lower than the percentage for Arizona and the United States. For the FMPO, the percentage is slightly higher at 9 percent but still less than the state and nation. About 3,500 residents of the Flagstaff CCD, representing about 4.0 percent of the population, have ambulatory difficulty.

City and regional percentages for disability status track closely with state and national percentages.

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Table 6: Disability status

	<i>City of Flagstaff</i>	<i>FUSD/FMPO</i>	<i>Arizona</i>	<i>United States</i>
Civilian non-inst. population	71,707	98,444	6,941,028	319,706,872
With a disability	7,014	10,318	903,268	40,335,099
Percent	9.8	10.5	13.0	12.6

Source: American Community Survey Five-Year Estimate 2015-2019

* Flagstaff Unified School District is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

Table 7: Percentage of the civ non-inst population with a disability status by type

	<i>City of Flagstaff</i>	<i>FUSD*</i>	<i>Arizona</i>	<i>United States</i>
With a disability	9.8	10.5	13.0	12.6
With a hearing difficulty	2.1	2.9	4.1	3.6
With a vision difficulty	1.6	1.7	2.5	2.3
With a cognitive difficulty	4.4	4.3	5.0	5.1
With an ambulatory difficulty	3.6	4.3	7.0	6.9
With a self-care difficulty	1.4	1.6	2.5	2.6
With independent living diff.	3.6	4.0	5.6	5.8

Source: American Community Survey Five-Year Estimate 2015-2019

* Flagstaff Unified School District is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.

Table 8: Percentage of the civ non-inst population with a disability status by age group

	<i>City of Flagstaff</i>	<i>FUSD/FMPO*</i>	<i>Arizona</i>	<i>United States</i>
Under 5 years of age	0.0	0.8	0.8	0.7
Age 5 to 17 years	5.5	4.8	5.2	5.5
Age 18 to 34 years	7.4	7.4	6.6	6.3
Age 35 to 64 years	10.8	10.6	13.0	12.6
Age 65 to 74 years	22.8	23.0	24.7	24.8
Age 75 years and over	51.0	48.3	46.9	48.4
Total (all ages groups)	9.8	10.5	13.0	12.6

Source: American Community Survey Five-Year Estimate 2015-2019

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

* Flagstaff Unified School District is larger than the FMPO but smaller than all of Coconino County. Could not receive FMPO data for this demographic.



Photo of NAIPTA's Travel Training Program

Origins and destinations

This section documents significant origins and destinations in the Flagstaff area for seniors or people with disabilities.

Origins and Destinations

Locations where travel originates in Flagstaff include low-income rental housing developments managed by the Flagstaff Housing Authority, assisted living facilities for seniors, and low-income tax credit apartment projects. In addition, there are four neighborhoods in Flagstaff where more than 50 percent of the population is low or moderate income. Travel destinations include large employers, commercial areas, medical facilities and clinics, and human service agencies. Significant origins and destinations are depicted on Map 2.

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Transportation Inventory

Existing transportation services and resources in the Flagstaff region

Fixed-route Public Transit				
Mountain Line NAIPTA				
Description			Contact	
NAIPTA's Mountain Line provides public transit service on eight fixed routes, throughout the City of Flagstaff. Most routes operate on 30-minute frequencies during peak hour and on 60-minute frequencies before and after peak hour. Mountain Line also includes one high-frequency service, route 10, with 8 – 15 minute headways along a fixed and dedicated route between downtown Flagstaff, Northern Arizona University campus, and the Woodlands Village neighborhood.			NAIPTA 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624 transportation@naipta.az.gov	
Service area	Hours	Eligibility	Fare	Fleet
City of Flagstaff	M-F: 5:45am-10:00pm Sa-Sun: 7:15am-8:00pm	General public	\$1.25 adult \$0.60 sr/disabled/youth	Gillig hybrid-electric buses (28-passenger)
Campus Shuttle Northern Arizona University				
Description			Contact	
Northern Arizona University's Campus Shuttle Services provides free bus service on three routes on NAU's campus with 21 stops. A portion of the route follows the Mountain Line route 10 through campus and uses the same stops, to allow for direct connectivity between the two systems. Buses operate on 3 to 5 minute headways during peak hours (7:00 am to 4:30 pm), 15 minute headways from 4:30 to 9:00 pm, and 30 minute headways from 9:00 to 11:00 pm. Campus Shuttle Services provided 1.6 million rides during the 2016-2017 academic year. NAU's SafeRide provides service between campus and downtown Flagstaff on Thursday, Friday, and Saturday nights from 9:00 pm to 2:00 am. This service makes stops at four locations on campus, and one in downtown Flagstaff.			NAU Parking Services 113 West Dupont Avenue Flagstaff, Arizona 86011 928-523-1182 erin.stam@nau.edu	
Service area	Hours	Eligibility	Fare	Fleet
NAU campus	NAU in session: M-Th: 7:00am-11:30pm, F: 7:00am-5:00pm NAU not in session: M-F 7:00am-5:00pm, NAU Safe Ride: 9:00 pm – 2:00am	NAU students, staff, and faculty with ID	Free	8 coaches and 12 cutaway vehicles. The cutaway vehicles include wheelchair lifts.

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

Paratransit Service				
Mountain Line Paratransit NAIPTA				
Description			Contact	
Mountain Lift is NAIPTA's complementary curb-to curb paratransit service for persons with disabilities who are unable to use Mountain Line fixed-route service. Trips can be made to and from locations within 3/4 mile of a Mountain Line route.			NAIPTA 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624 rbiles@naipta.az.gov	
Service area	Hours	Eligibility	Fare	Fleet
City of Flagstaff	M-F 5:45am-10:00pm Sa-Sun: 7:15am-8:00pm	Persons with disabilities General public, when space is available	\$2.25 one way \$5.50 one-way, non-ADA or outside 3/4 mile	
Taxi Programs NAIPTA				
Description			Contact	
NAIPTA offers two taxi programs, City and County, in the FMPO boundary for paratransit eligible clients. Please call for more info.			NAIPTA 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624 kmorley@naipta.az.gov	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff Metropolitan Planning Organization	Anytime	Mountain Lift Clients	Taxi fares	Local taxi companies
Disability Resources Northern Arizona University				
Description			Contact	
NAU's Disability Resources provides free transportation on campus for students with disabilities. This service complements fixed route shuttle service on campus.			Northern Arizona University PO Box 5633 Flagstaff, Arizona 86011 928-523-8773 dr@nau.edu	
Service area	Hours	Eligibility	Fare	Fleet
NAU campus	M-F: 7:00am-10:00pm	Students with disabilities	Free	One low-floor cutaway bus with an accessible ramp

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Regional Transit				
Navajo Transit System Navajo Nation				
Description			Contact	
Navajo Transit System is operated by the Navajo Nation tribal government on 18 fixed routes throughout the Navajo Nation, which covers 27,000 square miles in Arizona, New Mexico, and Utah.			Navajo Transit System PO Drawer 1330 Window Rock, Arizona 86515 928-729-4002 lbigwater@navajotransit.com	
Service area	Hours	Eligibility	Fare	Fleet
Navajo Nation, plus service to Bluff and Blanding (Utah), Gallup and Farmington (New Mexico) and Flagstaff	M-F: 5:00am-7:00pm	General public	\$2.00 per day	7 mid-sized buses, and 4 vans. A 30-passenger, accessible coach is used on Route 11 to Flagstaff
Hopi Senom Transit System Hopi Tribe				
Description			Contact	
Hopi Senom runs 4 deviated fixed routes per day servicing the areas of Keams Canyon, Flagstaff, Kykotsmovi, and Winslow. Each route runs two trips a day on weekdays, no service on weekends.			Hopi Senom Transit PO Box 123 Kykotsmovi, Arizona 86039 928-734-3231 jpolingyumtewa@hopi.nsn.us	
Service area	Hours	Eligibility	Fare	Fleet
Hopi Reservation, Flagstaff, Tuba City	M-F: 6:20am-7:00pm	General public	\$2.00 one-way Vets ride free.	23-passenger Arboc bus, two 15-passenger El Dorado buses, and a 15-passenger van.
Mountain Line Vanpool NAIPTA				
Description			Contact	
NAIPTA has a turnkey contract with Enterprise Rideshare for vanpool services. Vanpool service can be for any route with an origin or destination in Coconino County. Groups consist of 5 – 14 people.			NAIPTA 3773 N. Kaspar Dr. Flagstaff, AZ 86004 928-779-6624	
Service area	Hours	Eligibility	Fare	Fleet
Coconino County	Anytime	5+ people commuting together	Lease price based on mileage, NAIPTA provides \$400 monthly subsidy.	Enterprise Rideshare provides a variety of 7-14 passenger vehicles.

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

Shuttle Services				
Groome Transportation				
Description			Contact	
<p>Groome Transportation, formally Arizona Shuttle, is a private company that operates shuttle service to various destinations from Flagstaff, Phoenix, Sedona, and Tucson. The company's schedule includes 13 daily trips to Phoenix, with stops at Camp Verde, Phoenix Denny's on Bell Road, and Sky Harbor Airport; Daily trips to Sedona; Daily trips to the Grand Canyon via Williams.</p> <p>There are three pick-up points in Flagstaff, depending on the route; the Groome Office, Amtrak/Visitor Center downtown, and NAU north campus.</p> <p>Some vehicles have a lift and wheelchair tie-downs, and the company can accommodate travelers with disabilities but asks that reservations be made at least 48 hours in advance.</p>			<p>Arizona Shuttle 1840 West Kaibab Lane Flagstaff, Arizona 86001 928-226-8060 dvavala@arizonashuttle.com</p>	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff to Phoenix, Camp Verde, Sedona, Williams, and Grand Canyon	1:50am-11:40pm (depending on route)	General public	\$25 to \$45 one way	A variety of vehicles, from vans to buses with seating for 29 passengers
Coconino-Yavapai Shuttle				
Description			Contact	
<p>Private company provides van rides between Prescott and Flagstaff, with service to various communities in between, including Prescott Valley, Chino Valley, Williams, Sedona, Cottonwood, Oak Creek, Lake Montezuma, Ash Fork, and Chino Valley. Door-to-door service is available, and all rides are by appointment only.</p>			<p>Coconino-Yavapai Shuttle 11250 East State Route 69 Dewey, Arizona 86327 928-713-6650</p>	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff to Prescott and various communities	M-F: 8:00am-4:00pm	General public	\$45 one way \$80 round trip	Passenger van

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Shuttle Services (continued)				
Inspire Shuttle				
Description			Contact	
Private company provides van rides between Flagstaff and Phoenix, and Sedona and Flagstaff. Rides are booked in advance.				
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff to Phoenix, Flagstaff to Sedona	8:00am-3:30pm	General public	\$45 to \$60 one way	Passenger van
Intercity Bus and Rail				
Amtrak				
Description			Contact	
Amtrak's Flagstaff station is located in downtown Flagstaff on the south side of Route 66, between San Francisco and Beaver Streets. The facility is located in the historic train station, which Amtrak shares with the Flagstaff Visitor Center. Amtrak's Southwest Chief passenger service stops in Flagstaff twice daily, with one westbound and one eastbound train.			Amtrak 1 East Route 66 Flagstaff, Arizona 86001 928-774-8679 www.amtrak.com	
Service area	Hours	Eligibility	Fare	Fleet
Nationwide	Westbound: 8:57pm Eastbound: 4:41am	General public	Varies	Passenger train
Greyhound				
Description			Contact	
Greyhound Lines maintains a station on Butler Avenue near the Whole Foods and the Aspen Place commercial development. Greyhound's daily schedule from this station include 5 buses southbound to Phoenix, 3 buses eastbound to Albuquerque, with stops at Holbrook, Gallup, and Grants, and 2 buses westbound to Las Vegas with stops at Kingman, Bullhead City, and Henderson. Accessible accommodations are available, including wheelchair lift-equipped buses, upon 48-hour notification.			Greyhound Lines 880 East Butler Avenue Flagstaff, Arizona 86001 928-774-4573 www.greyhound.com	
Service area	Hours	Eligibility	Fare	Fleet
Nationwide	10:00am-5:00am	General public	Varies	Passenger coach

2022

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

FlixBus				
Description			Contact	
FlixBus provides affordable bus travel within the US. Routes from Flagstaff travel to Phoenix and Tucson. There is one trip per day to Phoenix and Tucson. Accessible accommodations are available upon request.			FlixBus Flixbus.com	
Service area	Hours	Eligibility	Fare	Fleet
Nationwide	Varies	General public	Varies	Passenger coach

Non-emergency Medical Transportation				
Guardian Medical Transport				
Description			Contact	
Guardian is an emergency medical transportation provider (ambulance service), but also offers door-through-door non-emergency medical transportation in Flagstaff when medically necessary.			Guardian Medical Transport 1200 North Beaver Street Flagstaff, Arizona 86001 928-773-2145	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	24/7	Non-ambulatory patients who must be transported by ambulance	Varies	Ambulance

AHCCCS Transportation Services				
Description			Contact	
Statewide offers door-thru-door service for seniors, people with disabilities, and non-emergency medical patients in the AHCCCS system throughout most of northern Arizona, including Flagstaff, Prescott, Cottonwood, Sedona, Show Low, Winslow, Page, Tuba City, the Navajo Nation and the Hopi Reservation.			Contact number on back of AHCCCS card.	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	24/7	Seniors, persons with disabilities, non-emergency medical patients	Varies	Passenger cars, wheelchair and stretcher-equipped vans

Medstar Medical Transport				
Description			Contact	

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Medstar Medical Transport specializes in providing non-emergency long distance trips throughout the United States. They provide hospice transport, stretcher transport, and wheelchair transportation to get to medical appointments and other reasons.			480-894-9555 main line	
Service area	Hours	Eligibility	Fare	Fleet
All of Arizona	24/7	No eligibility requirements. Focused on seniors, persons with disabilities, non-emergency medical patients	Flagstaff to Phoenix \$450 round trip. Local fares available upon request.	ADA vehicles, stretcher vehicles

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Non-emergency Medical Transportation (continued)				
AZ Harmony Med Trans				
Description			Contact	
AZ Harmony provides a variety of transportation service throughout AZ. They provide non-emergency medical transportation, transportation service for organizations and medical facilities, transportation for seniors and those with mobility challenges.			Coconino County Office 251 N. 4 th Street, Flagstaff, AZ 86004	
Service area	Hours	Eligibility	Fare	Fleet
All of AZ, bring their clients to the nearest hospital	M – F: 8am – 4pm, dispatch is open later and on weekends. Sometimes will pick up on weekends.	Indian Health AHCCCS and AZ long term care clients	Billing through AHCCCS	No wheelchair accessible van or stretcher van.

Human Service Transportation Providers				
Civic Service Institute at NAU				
Description			Contact	
The Civic Service Institute’s Senior Corps Program uses volunteers, aged 55 and over, to transport home-bound elderly clients for appointments, social and recreational activities, shopping, and errands. Most of the volunteers in the program use their own vehicles; some that do not drive use Mountain Line, Mountain Lift or arrange other transportation.			Civic Service Institute at NAU P.O. Box 5063 Flagstaff, Arizona 86011 928-523-6585 Erin.Kruse@nau.edu	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	By appointment	Seniors, persons with disabilities	None	Volunteer’s private vehicles

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

Human Service Transportation Providers (continued)				
Coconino County Community Services – Senior Services				
Description			Contact	
Coconino County Community Services offers a weekly trip to Flagstaff from the senior center in Williams for shopping and medical appointments. A once a month senior outing is also offered. The agency does provide transportation services though mileage reimbursement to 4 volunteer drivers.			Coconino County Community Services 2625 North King Street Flagstaff, Arizona 86004 928-679-7447	
The agency also subsidizes senior trips on Mountain Lift and Mountain Line to and from the lunch program at the Thorpe Park Senior and Community Center.				
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff and Williams	Varies	Seniors	None	Several vans
Flagstaff Shelter Services				
Description			Contact	
Flagstaff Shelter Services is a non-profit agency that operates an emergency shelter and day productivity center for homeless individuals in east Flagstaff. A high percentage of clients are elderly and/or disabled. The Shelter has two vehicles used to transport clients to overflow shelters.			Flagstaff Shelter Services PO Box 1808 Flagstaff, Arizona 86002 928-225-2533	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff		Homeless individuals	None	2 cutaways
NAIPTA Discount Day Pass Program				
Description			Contact	
NAIPTA provides reduced price passes for the Mountain Line Bus System for human service agencies to purchase for clients. Qualifying agencies are limited to 1500 passes per year.			NAIPTA 3773 North Kaspar Drive Flagstaff, Arizona 86004 928-779-6624 transportation@naipta.az.gov	
Service area	Hours	Eligibility	Fare	Fleet
City of Flagstaff	M-F: 5:45am-10:00pm Sa-Sun: 7:15am-8:00pm	General public	\$1.25 adult \$0.60 senior/disabled/youth	Gillig hybrid-electric buses (28-passenger)

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Human Service Transportation Providers (continued)				
Hozhoni Foundation				
Description			Contact	
Hozhoni Foundation provides individualized residential, vocational, and educational services for people with developmental disabilities. Transportation for clients is provided to and from their facility as well as trips for Special Olympics, family visits and medical appointments. Service recipients range from young adults to elderly and from fully ambulatory persons to wheelchair users.			Hozhoni Foundation 2133 North Walgreen Street Flagstaff, Arizona 86004 928-526-7944	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	6:00am-10:00pm	Individuals with developmental disabilities	None	24 vehicles
Northland Family Help Center				
Description			Contact	
A shelter for women and children who are escaping relationship violence. Provide bus passes or taxi voucher if emergency. Youth transport vehicles.			Northland Family Help Center 2532 North Fourth Street #506 Flagstaff, Arizona 86004 928-527-1900 nfhc@northlandfamily.org	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff	7:00am-10:00pm	Agency clients only	None	
Quality Connections				
Description			Contact	
Quality Connections provides vocational and residential services to individuals with disabilities. Transportation is provided daily to and from the day program, work activities, and medical appointments.			Quality Connections 3920 East Huntington Drive Flagstaff, Arizona 86004 928-773-8787 armando@qualityconnections.org	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff	M-F: 9:00am-5:00pm	Agency clients	None	

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

Human Service Transportation Providers (continued)				
The Guidance Center				
Description			Contact	
The Guidance Center provides behavioral health services for low income, seriously mentally ill, chemically dependent, and child/family clients in Flagstaff, Williams, Northern Arizona, Coconino County, Grand Canyon and the Supai Nation. The Guidance Center provides transportation services for clientele to make doctor appointments procure groceries and trips to Phoenix if needed for services. The Guidance Center picks up and returns clients to their homes whether they need transportation to get to the facility or if they require disability transportation. Client transportation uses public services, including taxis and bus lines, as much as possible.			The Guidance Center 2187 North Vickey Street Flagstaff, Arizona 86004 928-714-5308	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff	M-F	Low income, seriously mentally ill, chemically dependent, and child/family clients	None	16 vehicles
Coconino County Public Health Services District HIV Prevention				
Description			Contact	
The Health Services District occasionally will provide riders to medical appointments for citizens in the HIV Prevention Program.			Coconino County Public Health Services District 2625 North King Street Flagstaff, Arizona 86004 928-679-7276 928-308-7118	
Service area	Hours	Eligibility	Fare	Fleet
Coconino County	M-F	Through HIV case management	None	

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Human Service Transportation Providers (continued)				
Disabled American Veterans				
Description			Contact	
In Flagstaff, this program will drive veterans to medical appointments including those in Prescott and Phoenix. The program is run with volunteers and two donated vans. Mondays, Wednesday, Fridays vans go to Prescott. Tuesdays, Thursdays, the vans go to Phoenix, Scottsdale, or Cottonwood.			U.S. Veterans Administration Service 123 North San Francisco Street Flagstaff, Arizona 86001 928-214-8170	
Service area	Hours	Eligibility	Fare	Fleet
Northern Arizona	M-F	United States veteran.	None	No wheelchair capacity

School Transportation				
Flagstaff Unified School District (FUSD)				
Description			Contact	
FUSD provides student transportation services for more than 10,000 students at the district's 10 elementary schools, 2 middle schools, and 2 high schools. FUSD operates 93 school buses on more than 200 routes, providing daily rides to 3,700 students. Transportation services are also provided for a variety of field trips, special events, and sports events. The district also provides curb-to-curb transportation service for special needs students. The special needs buses follow regular routes, although the routes are subject to frequent change due to changes in schedules and needs, and students moving into and out of the district.			Flagstaff Unified School District 3285 East Sparrow Avenue Flagstaff, Arizona 86004 928-527-6010 bkuhn@fUSD1.org	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	M-F: 6:15am-4:45pm	Students	None	20 special needs buses

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Senior Living Transportation Service				
Brookdale Senior Living				
Description			Contact	
Brookdale provides transportation service for their residences to doctors’ appointments and community shopping centers. Monday and Wednesday mornings are for shopping, afternoon includes a scenic drive. Tuesdays and Thursdays are reserved for doctors’ appointments and emergency appointments.			Brookdale Flagstaff 2100 S. Woodlands Village Blvd. Flagstaff, Arizona 86001 928-779-7045	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	M-Th: Mornings and afternoons	Brookdale Residents	None	1 van, ADA accessible
The Peaks				
Description			Contact	
The Peaks provides transportation service for their residences to doctors’ appointments in the Flagstaff area.			The Peaks 3150 N. Winding Brook Rd Flagstaff, Arizona 86001 928-774-7106	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area	Monday to Friday 7am – 4pm.	The Peaks Residents	None	2 buses, ADA accessible
Haven of Flagstaff				
Description			Contact	
Haven of Flagstaff, Haven Health provides transportation service for their patents to doctors’ appointments, including dialysis.			Haven of Flagstaff 800 W. University Ave. Flagstaff, Arizona 86001 928-779-6931	
Service area	Hours	Eligibility	Fare	Fleet
Flagstaff area, including Munds Park	Monday – Saturday, sometimes on Sunday if relatives cannot bring them (extra cost). 4:30am – 7:30 pm	Haven of Flagstaff patients	Included with stay	3 vans, ADA accessible

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Company	Contact	Fare
Action Cab	928-774-4427	\$3.00 pickup + \$1.70/mile
Apex Taxi	928-779-0000	
Sun Taxi	928-774-7400	
Top Hat Taxi	928-719-0909	\$2.00 pickup + \$2.00/mile, \$40 per hour
Uber	Application via smartphone	Available at time of trip request
Lyft	Application via smartphone	Available at time of trip request

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

Existing coordination

NAIPTA engages in a variety of coordination activities in the Flagstaff area, including training opportunities, vehicle maintenance, and performs mobility management responsibilities. These coordination efforts help fill transportation gaps which are described in more detail in the Transportation Gaps, Goals, and Strategies section below. Key existing coordination efforts include:

- **Driver training:** NAIPTA provides comprehensive driver training that is available to agencies receiving 5310 funds. Driver Training for Special Needs vans is provided by NAIPTA to several 5310 agency recipients. NAIPTA shares upcoming P.A.S.S. (Passenger Assistance, Safety, and Sensitivity) trainings with State-wide Mobility Managers. This helps address the human capital gaps.
- **Travel training:** Travel training is provided to individuals to assist them in using fixed route buses whenever possible. NAIPTA provides travel training to individuals and groups. NAIPTA also provides quarterly train the trainer workshops for agency staff to learn about the system and empower their clients and/or staff to use the fixed-route system. This program helps address both information and human capital gaps.
- **Shared maintenance.** NAIPTA offers vehicle maintenance services to any local 5310 agency recipients and others. NAIPTA has the only facility and trained personnel in northern Arizona to service wheelchair lifts; having this service available locally can save significant time and money, as the next-nearest facility is located in the Phoenix area.
- **Taxi program:** This program provides Mountain Lift clients with an additional and flexible mode of transportation. They can use a taxi service instead of the Mountain Lift service, and it is available at times Mountain Lift does not operate. This program started in February 2007 to supplement the ADA paratransit services provided through Mountain Lift. This program helps address temporal and spatial gaps.
- **Discounted Day Pass Program:** Some bus tickets or passes are provided to organizations serving individuals with disabilities or low incomes who otherwise would not be able to afford the price of a bus fare.
- **ecoPass:** Mountain Line’s ecoPASS program enables Flagstaff employers and residential developments to provide all their employees or residents with an annual bus pass at a reduced rate. In FY2020, four local agencies and businesses purchased the ecoPass for their employees, and one residential development purchased the ecoPASS for their residents.
- **Transportation support for local agencies:** NAIPTA provides mobility management coordination together with the MetroPlan. NAIPTA provides grant guidance, grant compliance, and shares NAIPTA trainings to the Coordinated Mobility Council. This helps address human capital gaps.

There are a variety of existing 5310 recipients in the region which help address transportation gaps and aid in coordination efforts. A summary of applications submitted for 5310 grant programs in the FMPO region for 2020 is included in the Appendices.

Transportation Gaps, Goals, and Strategies

Strategies to enhance mobility

To be most effective, planning to fill transportation gaps must be an integral part of the region's overall transportation planning efforts. Transportation planning in the Flagstaff region includes several strategies to enhance mobility:

- **Land use.** Support compact development patterns, mixed-use neighborhoods, and higher densities to help reduce reliance on private automobiles and increase walking, bicycling, and access to transit
- **Alternate modes.** Encourage and promote walking and bicycling as affordable, healthy, and sustainable transportation modes
- **Fixed-route public transit.** Enhance Mountain Line's fixed-route transit service
- **Special needs transportation.** Close gaps in service and provide transportation that is convenient and attractive for all citizens, particularly disadvantaged populations.

The first three strategies are being considered in various on-going planning efforts:

- **Land use** patterns to support mobility are included as part of the process to update the regional comprehensive plan;
- Planning for **alternate modes** is also underway as part of the Active Transportation Master Plan process as well as the NAIPTA On-Demand Feasibility Study;
- **Fixed-route transit** planning and supportive services are covered in NAIPTA's recently adopted Five-Year Transit Plan.

Types of transit service

This section is intended to illustrate the types and range of public transit services that might be provided by a transit agency. Special needs transportation service typically uses the last three categories, demand-responsive or dial-a-ride service, paratransit and escorted transportation. Fixed-route buses also have wheelchair lifts or ramps which make them accessible transportation as well.

- **Fixed-route service.** A service provided on a repetitive basis along a specific route according to a pre-arranged, published schedule with vehicles stopping to pick up and deliver passengers to specific locations. Each trip is run on a fixed route, servicing the same origins and destinations.
- **Skip-stop service.** A public-transportation service pattern in which not all vehicles make every stop along a designated route. While all vehicles may stop at every major hub station, some express buses or trains may serve only a few stops. This system attempts to reduce travel time and crowding at boarding stations.

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

- **Limited-stop service.** An express service, usually on a larger bus, that operates on a fixed route either parallel to an existing fixed route or supplementing several existing routes. Its purpose is to provide quicker service to destinations with less frequent stops.
- **Deviated fixed-route service.** Service that allows on-request, limited-distance deviation (usually up to three-quarters of a mile) off a regular bus route for those who experience difficulty getting to bus stops. Planning for these routes often involves the use of computers and GPS systems to aid the driver.
- **Demand-responsive or dial-a-ride service.** A non-fixed-route service, using vans or small buses, with passengers calling the agency in advance (usually 24 hours) to arrange pickup to go to any location within a transit system's service area.
- **Paratransit.** Transportation service that supplements larger public transit systems by providing individualized rides that do not follow fixed routes or schedules. Although the definition may include a variety of flexible modes, it is increasingly used to refer to special transport services for people with disabilities.
- **Escorted transportation.** Any public transportation service which requires the use of a person to assist the passenger over the course of a trip. Such services can be classified as curb-to-curb, door-to-door, or door-through-door service.
- **On Demand Transportation.** A non-fixed-route service, open to the general public, using vans or small buses, with passengers using an app or calling a dispatch to arrange a pickup to go to any location within an identified service area with service provided within an identified, short-term period of time.

Levels of escorted transportation service

- **Curb-to-curb.** The most common designation for paratransit services; passengers are picked-up and discharged at the curb or driveway in front of their home or destination. The driver does not assist or escort passengers to the door.
- **Door-to-door.** A form of escorted paratransit service that includes passenger assistance between the vehicle and the door of his or her home or other destination but does not entail the driver going inside the destination.
- **Door-thru-door.** A hands-on service for passengers with significant mobility limitations in which a driver escorts the passenger from the home and into the destination. Assistance may also be given for belongings, like groceries. This level of service is for individuals who would otherwise not be able to use regular or even enhanced paratransit services.

Human services transportation level of service

Many human services agencies provide some form of transportation service to their clients. The level of service provided can vary significantly from agency to agency, depending on the clients' needs and the agencies' resources. Transportation services provided by human service agencies can generally be fitted into four categories, listed below in descending order of involvement and complexity.

- **Provide transportation** by operating vehicles to transport their clients.
- **Contract for transportation** for their clients through formal arrangements with other transportation providers.
- **Subsidize transportation** by providing clients with bus fare, taxi vouchers, mileage reimbursement, or cash.
- **Arrange for transportation** by assisting clients with trip planning and information on transportation options.

Coordination, and participation in the coordination planning process, is a potential benefit to all of these agencies regardless of the level of service provided.

Transportation Gaps

This plan addresses a variety of gaps in the transportation system for disadvantaged populations. These gaps were initially identified as a part NAIPTA's Mountain Mobility Business Plan and have been updated through CMC discussion over the past year.

The gaps include:

- Information
- Temporal
- Spatial
- Infrastructure
- Human capital

The following sections describe in more detail the unmet transportation gaps, the overarching vision for resolving each gap, and the associated strategies.

Dynamic Strategies

The strategies are divided into two categories, dynamic strategies and additional strategies. Dynamic strategies help solve more than one transportation gap. These strategies are a priority for the MetroPlan region because they can be cost-effective means to solve multiple challenges. Table 9 depicts the dynamic strategies in relation to the transportation gaps they address.

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Table 9: Dynamic strategies

	Addresses:				
	Information Gap	Temporal Gap	Spatial Gap	Infrastructure Gap	Human Capital Gap
Dynamic Strategies:	Develop travel training tools for agency personnel	■			■
	Promote City and County Taxi Program	■	■		
	Volunteer driving program		■		
	Promote Mountain Line Vanpool	■	■		
	Increase awareness of mobility issues to City staff	■		■	
	Improve walkability in 3/4 mile to transit		■	■	
	Share NAIPTA and statewide trainings	■			■
	Coordination between ADOT and AHCCCS		■		■
	Provide assistance to grant writing	■			■

Information Gaps

Unmet needs:

- Lack of knowledge of transportation resources, including NAIPTA programs and specialized agency transportation.
- Lack of central clearinghouse to identify all available transportation options. (Both consumer and stakeholders)
- Lack of accessible website information for people with disabilities

Vision: Stakeholder agencies and the community are aware of all the transportation options and programs throughout the FMPO region.

Goal: To increase education opportunities and resources for consumers, consisting of stakeholder agencies, existing riders, and prospective riders.

Performance Measures:

- Number of travel training events
- Number and type of promotional contacts
- Number of site visits on MoveMeFLG.com

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Develop travel training tools for agency personnel to introduce Mountain Line services to clients.	<ul style="list-style-type: none"> Share training materials with agency staff Conduct travel trainings with agency staff 	Information gap Human capital gap

Additional Strategies	Action Items
Continue outreach methods to the public regarding NAIPTA wide programs	<ul style="list-style-type: none"> Present all NAIPTA wide programs at outreach events Participate in wide range of outreach events with varying audiences
Promote travel training to numerous audiences to introduce prospective riders to transit	<ul style="list-style-type: none"> Reach out to existing contacts to conduct travel training
Promote MoveMeFLG.com to showcase transportation options in Flagstaff and surrounding region	<ul style="list-style-type: none"> Create market materials to showcase at outreach events Present website to key groups in Flagstaff: CBD, Chamber of Commerce, Realtors, etc.
Report on Coordinated Mobility Council activities and outcomes to all stakeholders.	<ul style="list-style-type: none"> Identify the type of outcomes and related performance metrics Develop reporting mechanisms to regularly inform agency partners and stakeholders of the CMC
Communicate identified transportation gaps and strategies with private developers	<ul style="list-style-type: none"> Educate private developers in the City's private develop process about transportation gaps and strategies identified in the Coordinated Plan
Update Mountain Line's website to address accessibility issues	<ul style="list-style-type: none"> Evaluate the website and identify accessibility issues and implement changes so transportation information is accessible to everyone
<i>See additional strategies in Temporal gaps and Human Capital gaps strategies</i>	

Temporal Gaps

Unmet needs:

- Transportation services outside of Mountain Line and Paratransit hours.
- Human service agency trips have limited service after hours and on weekends.

Vision: Affordable and convenient transportation is available during all hours of the day.

Goal: Promote existing services and encourage partnerships to form additional transportation options during times of day when fixed-route service is no longer operating.

Performance measures:

- Number of trips carried after hours
- Number of trips in City and County Taxi program
- Number of participants in City and County Taxi program

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Promote City and County Taxi Program among Mountain Lift clients	<ul style="list-style-type: none">▪ Create an outreach plan, identifying key target audiences and marketing materials needed	Information gap Temporal gap Spatial gap
Additional Strategies	Action Items	
Increase money for operations through partnerships to help fund extended hours	<ul style="list-style-type: none">▪ Create an updated inventory of regional services that have ADA vehicles▪ Brainstorm possible partnerships among agencies	
<i>See additional strategies in Spatial gaps and Human Capital gaps strategies</i>		

Spatial Gaps

Unmet needs within Flagstaff:

- Neighborhoods in Flagstaff and FMPO region not served by fixed-route system.
- Transportation service to human service agencies.
- Fixed route service which more directly services senior housing.

Unmet needs outside of Flagstaff

- Transit service from Doney Park, Mountaineer, Kachina Village, or Bellemont to Flagstaff.
- Trips with origins and destinations outside of the FMPO, such as Williams, Winslow, the Navajo and Hopi Reservations, and Phoenix.
- Lack of transportation options in outlying communities and rural areas

Vision: Affordable and convenient transportation options are available in areas where Mountain Line fixed-route is not operating.

Goal: Implement transportation options, encourage partnerships between agencies to provide trips, and improve pedestrian and bicycle access to transit to offer some level of service to areas where fixed-route service is not operating.

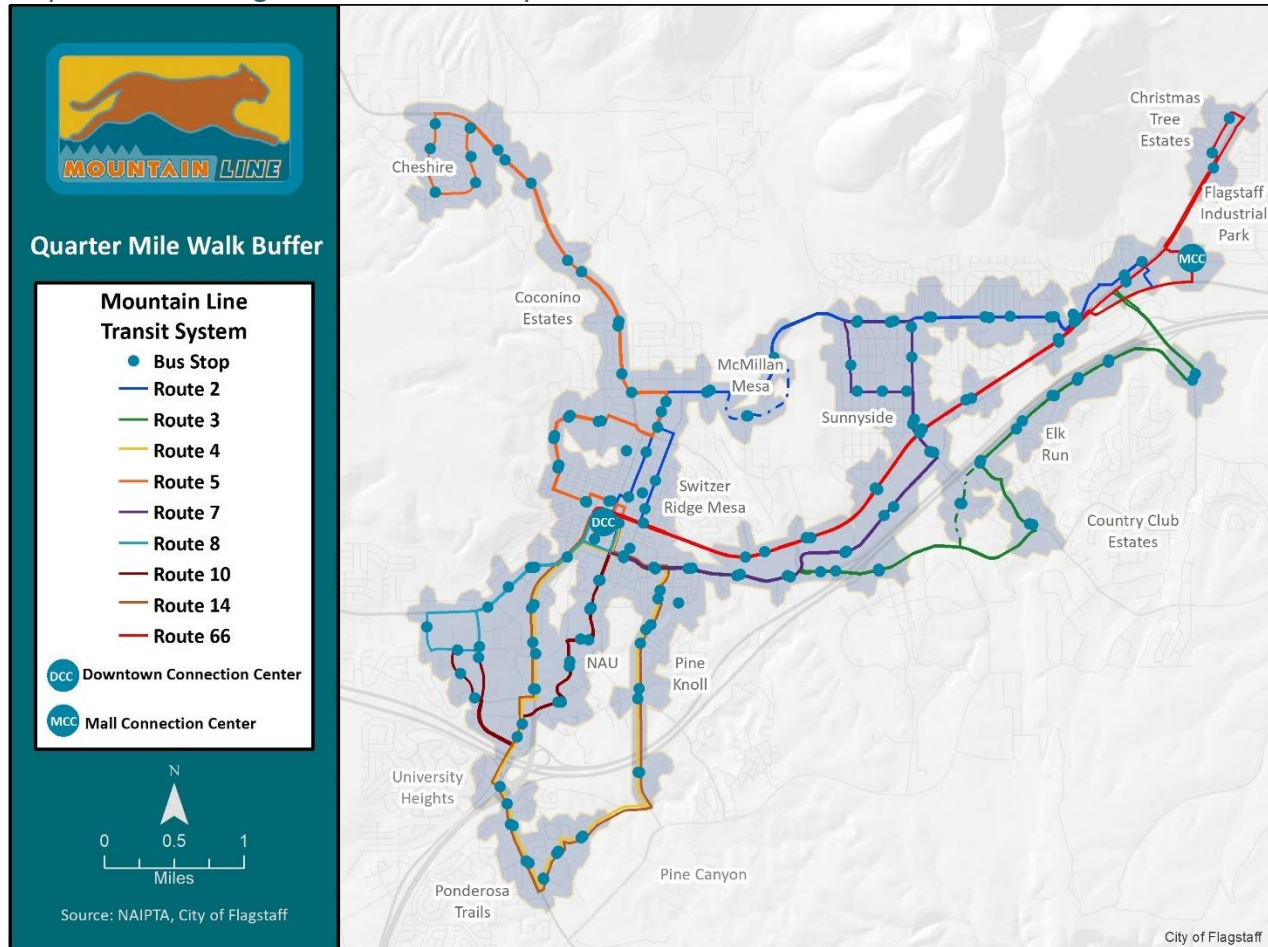
Performance measures:

- Number of pedestrian improvements within ¾ mile catchment area of Mountain Line service network.
- Number of vans in Mountain Line vanpool program
- Development of a volunteer driving program
- Increasing passenger trips
- Increase in new pockets or neighborhoods served

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

Map 3: Areas in Flagstaff underserved by transit



The above map depicts areas .25 mi outside of a transit stop based on the street network. Areas such as University Heights, Huntington/Industrial, and South Sunnyside are underserved by transit showcasing spatial gaps within Flagstaff.

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Develop volunteer driving program	<ul style="list-style-type: none"> Strengthen capabilities of the Coconino County volunteer mileage reimbursement program to provide more trips and reach more persons for “hard to serve” trips. Encourage partnership dialogue with Disabled American Veterans to expand volunteer driver pool. Initiate conversations with Verde Valley Caregivers to expand into Flagstaff. 	Spatial gap Temporal gap

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

Promote Mountain Line Vanpool	<ul style="list-style-type: none"> Develop vanpool outreach plan which addresses target markets and specific outreach material for each audience Continue to develop partnerships with Winslow, Navajo and Hopi tribes to help with outreach. 	Spatial gap Temporal gap Information gap
-------------------------------	---	--

Additional Strategies	Action Items
Funding seats in Groome Transportation to go to Phoenix	<ul style="list-style-type: none"> Promote this as an existing option with City and County Taxi Program Promote Mountain Lift paratransit clients to obtain visitor's status in Phoenix to use their paratransit system.
Work with medical providers through closer collaboration with CHIP and Access to Care group to help pay for transportation services in Flagstaff and outside	<ul style="list-style-type: none"> NAIPTA to continue to attend County Health Improvement Plan meetings NAIPTA to continue participating in Well Women Well Communities Program with Coconino County Public Health Services District
Targeted fixed route expansion of service to identified and unserved neighborhoods	<ul style="list-style-type: none"> Secure additional funding to expand service Identify transit deserts in NAIPTA's planning process
Encourage new partnerships with Tribal Transit stakeholders to address unmet transportation needs and promote increased mobility of Tribal members	<ul style="list-style-type: none"> Develop transfer opportunities to improve connections between Tribal Transit and Mountain Line services
On-demand shuttle service	<ul style="list-style-type: none"> Create implementation plan for on-demand service
Increase money for operations through partnerships to increase service area	<ul style="list-style-type: none"> Brainstorm possible partnerships among agencies
Partner with micro-mobility companies for first-last mile solutions	<ul style="list-style-type: none"> Expand bike share program to targeted neighborhoods or bus stops to solve first-last mile issues Purchase golf carts or tricycles to serve veteran's homes, senior residential developments, and others that are near a bus stop but too far to walk
<i>See additional strategies in Spatial gaps, Infrastructure gaps, and Human Capital gaps</i>	

Infrastructure Gaps

Unmet needs:

- Missing pedestrian and bicycle infrastructure.
- Number of pedestrian improvements within $\frac{3}{4}$ mile catchment area of Mountain Line service network.
- Missing fiber optic and other communication infrastructure to implement smart ITS systems
- Weather related improvements including sidewalk snow removal and bus shelter snow removal.

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

- Availability of accessible vehicles.

Vision: The built environment seamlessly connects to public transportation and is accessible by all levels of mobility.

Goal: Strengthen the pedestrian and bicycle network around key destinations and ensure paths to Mountain Line services are accessible for all levels of mobility.

Performance measures:

- Number of sidewalk and pedestrian improvements within ¾ mile of Mountain Line routes.
- Increased funding for pedestrian improvements and bus stop improvements.
- Reduction in infrastructure barriers for wheelchair accessibility.

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Increase awareness of mobility issues due to poor infrastructure design and expand use of Universal Design principles in the built environment	<ul style="list-style-type: none"> ▪ Provide information through either an information sheet, a letter, or a presentation to City Public Works on mobility issues 	Infrastructure gap Spatial gap Information gap
Improve pedestrian access to transit within a walkable ¾ mile for everyone in the city, as funding allows	<ul style="list-style-type: none"> ▪ Identify areas that do not have pedestrian access to transit and areas with limited pedestrian infrastructure to connect to transit ▪ Identify opportunities to leverage funds to increase walkability near transit 	Infrastructure gap Spatial gap

Additional Strategies	Action Items
Secure additional funding to expand infrastructure improvements	<ul style="list-style-type: none"> ▪ Research additional grant funding opportunities ▪ Leverage City funds with other grants
Review sidewalk and curb ramp standards to verify that they are accommodating of people with mobility limitations	<ul style="list-style-type: none"> ▪ Bring awareness of the mobility issue to the City ▪ Prioritize areas that need the most improvement
Keep sidewalks free of ice and snow and clear of other obstructions	<ul style="list-style-type: none"> ▪ Work with City code compliance on sidewalk enforcement issues
Improve snow plowing methodology to reduce snow build up	<ul style="list-style-type: none"> ▪ Bring awareness of mobility challenges to the City Public Works department
Build fiber optic and other missing communication infrastructure	<ul style="list-style-type: none"> ▪ Analyze missing communication infrastructure through MetroPlan's ITS Plan ▪ Through road improvements and grants, fill missing gaps

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

Human Capital Gaps

Unmet needs:

- Availability of volunteers and staff to drive vehicles or provide escorted transportation
- Staffing resources to focus on mobility related issues
- Section 5310 input, training, stability, and data collection
- Ability to advocate for transportation projects which meets everyone's needs

Vision: Human service agencies, Coconino County, City of Flagstaff, MetroPlan, and Mountain Line are all in coordination providing efficient and effective transportation in the FMPO region.

Goal: Develop new partner relationships with key stakeholder organizations to implement new mobility project solutions and enhance vehicle and staff efficiencies.

Performance measures:

- Meeting NAIPTA established Mountain Lift and Mountain Line performance measures
- Increased number of mobility choices and new service options, for Mountain Lift users.
- Expand number of outreach methods of existing information tools
- Total grant funding secured, including local match
- Number of partner meetings
- Number of travel training contacts/ training events with Mountain Lift users.

Dynamic Strategies	Action Items	Transportation Gap(s) Addressed
Share NAIPTA and other statewide trainings to CMC staff and Mobility Managers group	<ul style="list-style-type: none">▪ Coordinate with NAIPTA training staff to share upcoming trainings	Human capital gap Information gap
Develop Arizona Department of Transportation (ADOT) and AHCCCS coordination to align policies to make sharing trips easier	<ul style="list-style-type: none">▪ Find an opportune moment to discuss this issue with Mobility Managers group▪ Support efforts for coordination between agencies	Human capital gap Spatial gap Temporal gap
Provide information-based technical assistance, as necessary, to partner agencies	<ul style="list-style-type: none">▪ Provide technical assistance to applicant agencies around 5310 grant applications▪ Provide letters of support for agencies seeking transportation funding from non-transit sources	Human capital gap Information gap

Additional Strategies	Action Items
Ensure Mountain Lift operations provides the most efficient, cost-effective and responsive service possible to ADA riders, in	<ul style="list-style-type: none">▪ Review of operational procedures periodically to ensure maximum efficiency and effectiveness, including compliance with law.

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

compliance with ADA regulations and within available resources	
Identify and develop vehicle-sharing trip options with 5310 grantees	<ul style="list-style-type: none">▪ Understand trip sharing limitations▪ Discuss vehicle sharing with ADOT▪ Address insurance issues between agencies
Actively promote travel training to ADA certified riders to enable more trips to be taken on fixed-route service.	<ul style="list-style-type: none">▪ Coordinate with Eligibility Specialist to discuss potential training opportunities with Mountain Lift clients
Promote application for Section 5310 capital requests by local agencies, to replace vehicles and develop lift-equipped capabilities to ensure a State of Good Repair and accessibility throughout the region	<ul style="list-style-type: none">▪ Provide technical assistance to applicant agencies around 5310 grant applications▪ Encourage Coordinated Mobility Council attendance
Promote volunteer driving among County employees and other organizations who are encouraged to volunteer per year	<ul style="list-style-type: none">▪ Develop volunteer driver program within the FMPO
<i>See additional strategies in Informational gaps</i>	

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan



Photo of NAU's Senior Companion Program

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

Project Prioritization Process

Project prioritization in the FMPO region is facilitated using a methodology developed by NAIPTA and MetroPlan staff with approval from the Coordinated Mobility Council. This process is an evaluation criterion derived from the ADOT Coordinated Mobility Program Guidebook and FMPO's regional priorities. This process is used for programs applying for Section 5310 funds. The highest weight of 100 points will be given to programs which address solutions to fill transportation gaps and address priorities, which are listed below. Additional consideration will be given based on resource management, coordination, and project management.

Project Prioritization Process

Project Specific Criteria		
Replacement Vehicles/Capital		60 points total
1	How is this vehicle being used? <ul style="list-style-type: none"> Is the vehicle currently closing an identified gap or maintaining a gap being closed? (yes or no) Does this vehicle serve trips which address priorities listed below? (20 points for First Priority, 10 points for Second Priority, 5 points for Third Priority, 0 points if not on Priorities List) 	20
2	Current mileage of vehicle – 2 points per 10,000 miles over 80,000 miles, up to 180,000 miles	20
3	Age of vehicle replacing – 2 points per year over 5 years up to 15 years	20
New/Expansion Vehicles/Capital		60 points total
1	How will this vehicle be used? <ul style="list-style-type: none"> Will this vehicle either close an identified gap or maintain a gap being closed? (yes or no) If yes, will this vehicle serve trips which address priorities listed below? (20 points for First Priority, 10 points for Second Priority, 5 points for Third Priority, 0 points if not on Priorities List) 	20
2	Describe the need based on existing fleet capacity. <ul style="list-style-type: none"> Is the vehicle needed to serve additional clients, expand to new service areas, or provide new or expanded services? (30 points) Is there storage space for this vehicle? (2 points) Is there staffing and financial capacity for maintenance and operations? (2 points) Will this vehicle be ADA accessible? (6 points) 	40
Operating		60 points total
1	Will this program either maintain an identified gap closed or close an existing gap? (yes or no) <ul style="list-style-type: none"> If yes, will this program address priorities listed below? (20 points for First Priority, 10 points for Second Priority, 5 points for Third Priority, 0 points if not on Priorities List) 	20
2	Will this program prioritize seniors and individuals with disabilities? (12 points) <ul style="list-style-type: none"> If yes, will this service also be for the general public? (4 point) 	16
3	Applicant's program provides a cost-effective approach to address transportation gaps in the region. Cost effective measures can include but are not limited to: <ul style="list-style-type: none"> Uses volunteers and other in-kind support (3 points) Utilizes other funding sources beyond Federal Transit Administration (FTA) programs for operations or capital (3 points) Develops programs incrementally using available funding resources (3 points) Other: please explain (1 point for each cost-effective measure, up to 3 points total) 	12
4	Applicant's program provides a resource efficient approach to address transportation gaps in the region. Resource efficient measures can include but are not limited to: <ul style="list-style-type: none"> Program requires minimal new capital to operate (3 points) Utilizes existing capital in FMPO region (i.e., through vehicle sharing) (3 points) Other: please explain (1 point for each resource efficient measure, up to 3 points total) 	12
Coordination		25 points total

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

1	Applicant integrates coordination into transportation program through policies, budget, and/or staffing. (10 points)	10
2	Participation in Coordinated Mobility Council meetings. (5 points)	5
3	Applicant exemplifies high level of local support and/or partnerships (for example, through letters of support, funding, or meeting attendance). (10 points)	10
Project Management		15 points total
1	Current program subrecipients are on track to fulfill their ADOT Contractual Exhibit A scope requirements and submitting timely quarterly reports. (5 points)	5
2	New applicants have the staff, resources, and accounting systems necessary to manage federal funds. (5 points)	5
3	Applicants properly document the availability, source, and commitment of local match. (5 points)	5
Total project prioritization process:		100

FMPO Regional Priorities

Below are the priorities for the FMPO region, derived from the strategies listed in the [Transportation Gaps](#) section. These priorities are geared towards maintaining funding for existing transportation programs and keeping vehicles in a state of good repair in the FMPO region. They are prioritized by a methodology developed in the CMC meetings based on the feasibility of implementing and the impact the program would have on filling in the transportation gaps.

First priority
Continue to fund and enhance existing 5310 programs
Mobility management position/function, enhancing coordination efforts and partnerships with NACOG and existing transportation programs, such as Tribal transit, human service agencies, and volunteer driver programs.
Ensure Mountain Lift operations provides the most efficient, cost-effective and responsive service possible to ADA riders
Replace vehicles and develop accessible capabilities to ensure a State of Good Repair and accessibility throughout the region
Promote NAIPTA wide programs (Mountain Lift, Taxi Program, Vanpool, Travel Training, MoveMeFLG.com)
Develop travel training tools for agency personnel, promote travel trainings to numerous audiences
Report on Coordinated Mobility Council activity and outcomes to all stakeholders
Share NAIPTA and statewide trainings
Second priority
Capital improvements, including fiber optics and other communications infrastructure, to seamlessly connect the built environment with transit.
Review sidewalk and curb ramp standards to verify that they are accommodating of people with mobility limitations
Increase span and frequency of Mountain Line fixed-route

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Increase awareness of mobility issues due to poor infrastructure design and expand use of Universal Design principles in the built environment

Audit resource websites for accessibility and implement updates

Third priority

Prioritize funding for programs open to the public compared to client-based services

Continue collaboration with CHIP and Access to Care group

Develop/coordinate with a volunteer driving program

Targeted expansion of travel options to identified and unserved neighborhoods

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Appendices

Appendices	43
Appendix 1 Vehicle inventory	44
Appendix 2 Summary of Section 5310 grants pre-applications for 2021 and 2022	47
Appendix 3 Summary of Section 5310 Mobility Management grants pre-applications	49
Appendix 4 Section 5310 grant pre-applications.....	50
Appendix 5 Coordinated Mobility Council meeting agendas from 2021.....	66
Appendix 6 Coordinated Mobility Council meeting minutes from 2021.....	78
Appendix 7 Community partners and stakeholders	104
Appendix 8 Federal initiatives and legislation	106
Appendix 9 Framework of Coordinated Mobility.....	109

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Appendix 1 | Vehicle inventory

Coconino County Vehicle Inventory													
Vehicle description						Funding		Condition			Accessibility		
Make-model	Year	Vehicle class code	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp
Coconino County													
Dodge Eldorado	2011	8	2D4RN4DE2AR462608	2608	Williams	CSBG/COUNTY	Yes	27,208		Good	7	1	Ramp
Dodge Eldorado	2011	8	2D4RN4DE5AR462618	2618	Flagstaff	CSBG/COUNTY	Yes	31,696		Good	7	1	Ramp
Chevy Suburban	2010	9	1GNZCLEG7AR272975	2975	Flagstaff	CSBG/COUNTY	Yes	72,208		Good	8	0	
Toyota Sienna	2010	9	5TDKK4CC9AS301252	1252	Flagstaff	CSBG/COUNTY	Yes	68,540		Good	7	0	
Toyota Sienna	2010	9	5TDKK4CC6AS302519	2519	Williams	CSBG/COUNTY	Yes	79,451		Good	7	0	
For 350 MaxiVan w/lift	2011	6	1FTDS3EL8BDB28546	8546	Flagstaff	CSBG/COUNTY	No	14,891		Good	7	2	Lift
Subaru Outback	2018	9	4S4BSADC8J3231768	1768	Flagstaff	COUNTY	No	16,050	2032	Good	5	0	
Ford Escape	2014	9	1FMCU9GX4EUC01176	1176	Flagstaff	COUNTY	No	47,624	2029	Good	5	0	
Kia Sedona	2008	9	KNDMB233186263605	3605	Flagstaff	COUNTY	No	64,182	2025	Good	7	0	
Chevy Traverse	2019	7	1GNEVLKW8LJ156657	6657	Flagstaff	COUNTY	No	11,298	2030	Excellent	8	0	
Chevy Malibu	2019	9	1G1AC5ST7F158345	8345	Flagstaff	COUNTY	No	12,823	2030	Excellent	5	0	
Chevy Malibu	2019	9	1G1ZC5ST0JF158767	8767	Flagstaff	COUNTY	No	10,671	2030	Excellent	5	0	
Chevy Malibu	2019	9	1GAZC5ST7JF160399	399	Flagstaff	COUNTY	No	14,381	2030	Excellent	5	0	

Mountain Line Vehicle Inventory													
Vehicle description						Funding		Condition			Accessibility		
Make-model	Year	Vehicle class code	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp
NAIPTA													
Ford E-450 Eldorado Aerotech	2013	4	1FDFE4FS2DDA15329	5329	Flagstaff	5310	Yes	116,514	2020	Fair	11	3	Lift
Ford E-450 Eldorado Aerotech	2013	4	1FDFE4FS0DDA15331	5331	Flagstaff	5310	Yes	119,680	2020	Fair	11	3	Lift
Ford E-450 Eldorado Aerotech	2013	4	1FDFE4FS2DDA15332	5332	Flagstaff	5310	Yes	111,969	2020	Fair	11	3	Lift
Ford E-450 Eldorado Aerotech	2013	4	1FDFE4FS4DDA15333	5333	Flagstaff	5310	Yes	122,375	2020	Fair	11	3	Lift
Ford E-450 Starcraft Allstar 22	2015	4	1FDFE4FS6FDA10718	0718	Flagstaff	5310	Yes	78,164	2022	Good	11	3	Lift
Ford E-450 Starcraft Allstar 22	2015	4	1FDFE4FS8FDA10719	0719	Flagstaff	5310	Yes	74,837	2022	Good	11	3	Lift
Ford E-450 Champion	2021	4	1FDFE4FN7MDC20431	0431	Flagstaff	5307/5339	Yes	7,811	2028	EXCELLENT	11	3	Ramp
Ford E-450 Champion	2021	4	1FDFE4FN9MD02432	2432	Flagstaff	5307/5339	Yes	6,543	2028	EXCELLENT	11	3	Ramp

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

Hozhoni Vehicle Inventory															
				Vehicle description			Funding		Condition				Accessibility		
Make-model	Year	Vehicle class code	Lic	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp	
Hozhoni Foundation															
Pontical Vibe	2007	9	4NAT	5Y2SL65837Z408239	8239	Flagstaff	Contract	No	106,192	N/A	Good	4	0	N/A	
Honda Pilot	2007	9	814-YPA	5FN9YF18417B026214	6214	Flagstaff	Contract	No	105,687	N/A	Good	5	0	N/A	
Ford Cutaway Lift	2001	7	AWD43	1FDWE35S51HA61043	1043	Flagstaff	5310	No	129,046	N/A	Fair	8	2	Lift	
Ford E350 Maxi Lift	2002	7	BXP53	1FTSS34L02HB65625	5625	Prescott	5310	No	171,891	N/A	Fair	8	2	Lift	
Ford E350 Cutaway Lift	2006	7	BYF91	1FDWE35S96HA26058	6058	Prescott	5310	No	132,350	N/A	Fair	8	2	Lift	
Ford Cutaway Lift	2003	7	CDW42	1FDWE35S53HB28341	8341	Flagstaff	5310	No	140,922	N/A	Fair	7	3	Lift	
Dodge Grand Caravan	2005	8	CPZ09	1D4GP24R55B325756	5756	Flagstaff	5310	No	125,343	N/A	Good	1	0	N/A	
Ford Maxi Lift	2004	7	CVZ08	1FTSS34L14HB39490	9490	Prescott	5310	No	155,442	N/A	Fair	8	2	Lift	
Ford Maxi Lift	2004	7	CVZ09	1FTSS34LX4HB39486	9486	Cottonwood	5310	No	126,504	N/A	Good	7	2	Lift	
Ford E350	2005	7	CYB64	1FBNE31L95HA32007	2007	Flagstaff	Contract	No	119,194	N/A	Good	8	0	N/A	
Ford Cutaway Lift	2005	7	DBK31	1FDWE35SX5HB09965	9965	Flagstaff	5310	No	123,856	N/A	Good	8	2	Lift	
Ford 12Pass Van	2006	7	DEB28	1FBNE31L86DA46991	6991	Flagstaff	5310	No	115,923	N/A	Good	8	0	N/A	
Ford Cutaway Lift	2006	7	DLG59	1FDWE35S06DA15909	5909	Flagstaff	5310	No	95,298	N/A	Good	6	2	Lift	
Ford Cutaway Lift	2008	7	DXL96	1FD3E5S08DB32511	2511	Flagstaff	5310	No	93,943	N/A	Good	8	2	Lift	
Ford Maxi Lift	2007	7	EAY77	1FTSS34L47DB30200	0200	Prescott	5310	No	118,979	N/A	Fair	8	2	Lift	
Ford Maxi Lift	2007	7	EAY78	1FTSS34LX7DB30198	0198	Prescott	5310	No	108,869	N/A	Fair	8	2	Lift	
Toyota Sienna	2010	8	FAD38	5TDKK4CC6AS301158	1158	Flagstaff	5310	No	88,818	N/A	Good	7	0	N/A	
Toyota Sienna	2010	8	FAD39	5TDKK4CC3AS301215	1215	Flagstaff	5310	No	124,856	N/A	Good	7	0	N/A	
Toyota Sienna	2010	8	FAD41	5TDKK4CC3AS301652	1652	Flagstaff	5310	No	114,730	N/A	Good	7	0	N/A	
Ford Cutaway Lift	2012	7	GHD93	1FDEE3FS1CDA62906	2906	Flagstaff	5310	Yes	109,965	N/A	Good	6	2	Lift	
Ford Cutaway Lift	2012	7	JHD26	1FDEE3FS6CDA55367	5367	Flagstaff	5310	Yes	120,400	N/A	Good	4	3	Lift	
Toyota Sienna	2017	8	JHD48	5TDZZ3DC3HS830919	0919	Flagstaff	Lease	No	37,172	N/A	Good	7	0	N/A	
Toyota Sienna	2017	8	JSY94	5TDZZ3DCXHS768922	8922	Flagstaff	Lease	No	36,216	N/A	Good	7	0	N/A	
Toyota Sienna	2017	8	JSY95	5TDZZ3DC3HS766767	6767	Flagstaff	Lease	No	39,040	N/A	Good	7	0	N/A	
Toyota Sienna	2017	8	JZP83	5TDZZ3DC7HS769820	9820	Prescott	Lease	No	51,853	N/A	Good	7	0	N/A	
Toyota Sienna	2017	8	JZP84	5TDZZ3DC2HS771930	1930	Prescott	Lease	No	48,954	N/A	Good	7	0	N/A	
Toyota Sienna	2017	8	JZP85	5TDZZ3DC9HS769396	9396	Flagstaff	Lease	No	40,062	N/A	Good	7	0	N/A	
Toyota Sienna	2018	8	KMY89	5TDZZ3DC0JS903525	3525	Flagstaff	Lease	No	28,706	N/A	Good	7	0	N/A	
Toyota Sienna	2018	8	KMY90	5TDZZ3DC4JS903690	3690	Flagstaff	Lease	No	28,371	N/A	Good	7	0	N/A	
Toyota Sienna	2018	8	KVS65	5TDZZ3DC6JS912052	2052	Flagstaff	Lease	No	39,595	N/A	Good	7	0	N/A	
Toyota Sienna	2018	8	KVS66	5TDZZ3DCXJS912698	2698	Flagstaff	Lease	No	25,180	N/A	Good	7	0	N/A	
Toyota Sienna	2018	8	KVS67	5TDZZ3DC9JS912983	2983	Flagstaff	Lease	No	30,939	N/A	Good	7	0	N/A	

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

Quality Connections Vehicle Inventory

Vehicle description						Funding		Condition			Accessibility		
Make-model	Year	Vehicle class code	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp
Quality Connections													
Dodge Caravan / Braun	2018	8	2C7WDGBG0JR231508	1508	Flagstaff	5310	Yes	35	2023	Excellent	4	1	Ramp
2020 Ford Transit	2020	7	1FTBR1D85LKA03926	3926	Flagstaff	No	No	289	2020	Excellent	5	0	N/A
Ford / Starcraft Cut-Away Bus	2017	6	1FDEE3F59HDC68384	8384	Flagstaff	5310	Yes	4,589	2022	Excellent	9	3	Lift
Dodge Caravan / Braun	2017	8	2C7WDGBG7HR762232	2232	Flagstaff	5310	Yes	10,395	2022	Excellent	4	1	Ramp
Chrysler Town and Country	2007	8	1A4GJ45R47B118412	8412	Flagstaff	No	No	80,369	2017	Fair	4	2	Ramp
Ford / Starcraft Cut-Away Bus	2014	6	1FDEE3FL0EDA83676	3676	Flagstaff	5310	Yes	35,242	2019	Excellent	9	3	Lift
Dodge Caravan	2015	8	2C4RDGCG2FR722937	2937	Flagstaff	5310	Yes	32,190	2020	Excellent	6	0	N/A
Dodge Caravan	2015	8	2C4RDGCG4FR722938	2938	Flagstaff	5310	Yes	47,795	2020	Excellent	6	0	N/A
Dodge El Dorado Van	2013	8	2C7WDGBG4DR813468	3468	Flagstaff	5310	Yes	56,441	2020	Excellent	4	1	Ramp
Chevrolet G1500 Van	2009	7	1GNFG154591159361	9361	Flagstaff	No	No	34,602	2020	Excellent	11	0	N/A
Dodge Caravan	2015	8	2C4RDGCG1FR732830	2830	Flagstaff	No	No	37,469	2020	Fair	3	0	N/A
KIA Soul	2013	7	KNDJT2A54D7583333	3333	Flagstaff	No	No	52,321	2020	Fair	4		

The Guidance Center Vehicle Inventory

Vehicle description						Funding		Condition			Accessibility		
Make-model	Year	Vehicle class code	VIN	Last 4	Location	Grant funding	On Lien	Odometer reading	Replacement year	Condition code	Total seats	Wheelchair positions	Lift or ramp
The Guidance Center													
Nissan Rogue	2018	9	JN8AT2MT3JW458727	8727	Flagstaff	No	No	14,723	2021	Excellent	4	0	
Nissan Rogue	2018	9	JN8AT2MT3JW458548	8548	Flagstaff	No	No	19,072	2021	Excellent	4	0	
Nissan Rogue	2018	9	JN8AT2MT8JW458531	8531	Flagstaff	No	No	19,868	2021	Excellent	4	0	
Nissan Rogue	2018	9	JN8AT2MT1JW461173	1173	Flagstaff	No	No	18,261	2021	Excellent	4	0	
Nissan Rogue	2018	9	1FMCU0GD2JUA42539	2539	Flagstaff	No	No	24,208	2021	Excellent	4	0	
Ford Escape 4X4	2018	9	1FMCU9GD3JUA35037	35037	Flagstaff	No	No	37,442	2021	Excellent	4	0	
Nissan Rogue	2018	9	JN8AT2MT6JW458463	8463	Flagstaff	No	No	17,991	2021	Excellent	4	0	
Ford E350 Cargo Van	2013	7	1FDDS3EL2DDB22868	2868	Flagstaff	ADOT	Yes	38,622	2023	Good	9	1	Lift
Chevrolet Express Van	2015	7	1GAZG1FG9F1102647	2647	Flagstaff	ADOT	Yes	43,862	2023	Good	12	0	
Chevrolet Express Van	2012	7	1GAZG1FA0C1185361	5361	Flagstaff	ADOT	Yes	17,932	2023	Excellent	12	0	
Chevrolet Express Van	2012	7	1GAZG1FA3C1185418	5418	Flagstaff	ADOT	Yes	47,860	2023	Good	12	0	
Chevrolet Express Van	2012	7	1GAZG1FG3C1202738	2738	Flagstaff	ADOT	Yes	81,306	2022	Good	12	0	
Ford Escape	2018	9	1FMCU0GD6JUA64799	4799	Flagstaff	No	No	17,689	2021	Excellent	4	0	
Ford Escape	2018	9	1FMCU0GDOJUA56777	6777	Flagstaff	No	No	16,940	2021	Excellent	4	0	
Ford Escape	2018	9	1FMCU0GD3JUA42534	2534	Flagstaff	No	No	24,700	2021	Excellent	4	0	
Nissan Rogue	2018	9	JN8AT2MT6JW461010	1010	Flagstaff	No	No	20,828	2022	Excellent	4	0	
Dodge Ram 2500	2015	9	3C6UR5DL1FG548982	8982	Flagstaff	No	No	50,733	2024	Excellent	6	0	
Kawasaki K4D Mule	2012	10	JK1AFED11CB505924	5924	Flagstaff	No	No	831.8 hrs	2024	Excellent	2	0	

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

Appendix 2 | Summary of Section 5310 grants pre-applications for 2021 and 2022

MetroPlan summary of Section 5310 grant applications for FY2021 - Year 1

Description	Applicants Priority	Regional Priority	Project Type	Federal Grant	Local Match	Total Amount
Civic Service Institute at NAU						
Senior Companion Program	1	1	Operating	\$10,000	\$10,000	\$20,000
Mountain Line						
Taxi programs	1	1	Operating	\$62,000	\$62,000	\$124,000
ADA Plus	2	1	Operating	\$113,670	\$113,670	\$227,340
Bus stop mobility program	3	2	Capital	\$80,000	\$20,000	\$100,000
Website Accessibility	4	2	Capital	\$16,000	\$4,000	\$20,000
Mountain Line total				\$271,670	\$199,670	\$471,340
Quality Connections						
Vehicle Expansion - Transit Works	1	3	Capital	\$74,577	\$20,509	\$95,086
Vehicle Replacement - Minivan w/lift	2	1	Capital	\$44,870	\$12,339	\$57,209
Quality Connections total				\$119,447	\$32,848	\$152,295
Coconino County						
Vehicle Replacement - Minivan w/lift	1	1	Capital	\$44,870	\$12,339	\$57,209
Hozhoni						
Vehicle Replacement - Transit Works	1	1	Capital	\$74,557	\$20,509	\$95,806
Vehicle Replacement - Transit Works	2	1	Capital	\$74,557	\$20,509	\$95,806
Additional ADA Tie-Downs	3	1	Capital	\$800	\$200	\$1,000
Vehicle Replacement - Transit Works	4	1	Capital	\$74,557	\$20,509	\$95,806
Vehicle Replacement - Transit Works	5	1	Capital	\$74,557	\$20,509	\$95,806
Hozhoni total				\$299,028	\$82,236	\$384,224
MetroPlan total				\$745,015	\$337,093	\$1,085,068
By project type						
Capital				\$559,345	\$151,423	\$713,728
Operating				\$185,670	\$185,670	\$371,340
MetroPlan total				\$745,015	\$337,093	\$1,085,068

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

MetroPlan summary of Section 5310 grant pre-applications for FY2022 - Year 2

<i>Description</i>	<i>Applicants Priority</i>	<i>Regional Priority</i>	<i>Project Type</i>	<i>Federal Grant</i>	<i>Local Match</i>	<i>Total Amount</i>
Civic Service Institute at NAU						
Senior Companion Program	1	1	Operating	\$10,000	\$10,000	\$20,000
Quality Connections						
Vehicle Replacement - Minivan w/lift	1	1	Capital	\$44,870	\$12,339	\$57,209
Mountain Line						
Taxi programs	1	1	Operating	\$75,000	\$75,000	\$150,000
ADA Plus	2	1	Operating	\$115,943	\$115,943	\$231,886
Bus stop mobility program	3	2	Capital	\$80,000	\$20,000	\$100,000
Website Accessibility	4	2	Capital	\$40,000	\$10,000	\$50,000
Mountain Line total				\$310,943	\$220,943	\$531,886
Hozhoni						
Vehicle Replacement - Transit Works	1	1	Capital	\$74,557	\$20,509	\$95,806
MetroPlan total				\$440,370	\$263,791	\$704,901
By project type						
Capital				\$239,427	\$62,848	\$303,015
Operating				\$200,943	\$200,943	\$401,886
MetroPlan total				\$440,370	\$263,791	\$704,161

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Appendix 3 | Summary of Section 5310 Mobility Management grants pre-applications for 2022 and 2023

<i>Description</i>	<i>Applicants Priority</i>	<i>Regional Priority</i>	<i>Project Type</i>	<i>Federal Grant</i>	<i>Local Match</i>	<i>Total Amount</i>
NAIPTA						
Mobility management - Year 1	1	1	Mobility Mgmt	\$107,531	\$26,883	\$134,414
Mobility management - Year 2	1	1	Mobility Mgmt	\$107,531	\$26,883	\$134,414
NAIPTA total				\$215,062	\$53,766	\$268,828
FMPO total				\$215,062	\$53,766	\$268,828

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

Appendix 4 | Section 5310 grant pre-applications for 2021 & 2022, Mobility Management 2022 & 2023

FY2020 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: NAIPTA			
Project Title	Mobility Management – Year 1 and Year 2		Priority Number 1
Location Address	3773 N. Kaspar Dr. Flagstaff, AZ 86004		
Brief Description of Proposed Project	NAIPTA provides mobility management (MM) on behalf of the FMPO through a Memorandum of Understanding. The program facilitates the Coordinated Mobility Council, assesses gaps in services, identifies strategies to fill the gaps, and improve efficiencies. The program also provides travel training for customers and support for human service agencies. NAIPTA coordinates with NACOG, CYMPO and statewide Mobility Managers.		
Funding Request Amount for Year 1	FTA Request: 107,531	Local Match: 26,883	Total Cost: 134,414
Funding Request Amount for Year 2	FTA Request: 107,531	Local Match: 26,883	Total Cost: 134,414
Project Type Mobility Management	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: Arizona Board of Regents for and on Behalf of NAU Center for Service and Volunteerism			
Project Title	Volunteer Driver Door Through Door and More		Priority Number 1
Location Address	19 W McConnell Dr., Building 70, Room 6 on the NAU Campus, PO Box 5063 Flagstaff, AZ 86011		
Brief Description of Proposed Project	<p>The Center for Service and Volunteerism (CSV) utilizes the services of older adult volunteers (Senior Companions) to serve the needs of homebound elderly or disabled clients in the Flagstaff. CSI also has AmeriCorps members who provide services to homebound older adults who are utilizing opioid medications or have a chronic pain and are at risk for utilizing opioid medications as treatment. Both the Senior Companion and AmeriCorps members provide transportation for the clients in Flagstaff including rides to physical and behavioral health appointments, to the pharmacy, grocery store, and for other errands, and for other appointments such as for haircuts, exercise, meetings, etc. Both Senior Companions and AmeriCorps volunteers offer services beyond ADA requirements and accompany their clients into medical appointment offices, assist with grocery shopping, errands, etc. CSV volunteers are required to stay with the client beyond the car, beyond door through door, and even more. They also assist clients with bringing in grocery bags and assist with putting groceries away, taking notes at medical visits if requested by client, etc.</p>		
Funding Request Amount for Year 1	FTA Request: \$10,000	Local Match: \$10,000	Total Cost: \$20,000
Funding Request Amount for Year 2	FTA Request: \$10,000	Local Match: \$10,000	Total Cost: \$20,000
Project Type Operating	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

FY2021 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: NAIPTA			
Project Title	Mountain Line Taxi Program		Priority Number 1
Location Address	3773 N. Kaspar Dr. Flagstaff, AZ 86004		
Brief Description of Proposed Project	Mountain Line's Taxi Programs provides subsidized taxi, Uber, and Lyft riders to ADA eligible clients. Clients pay 20%, while Mountain Line provides 80%. This program provides more flexibility than the traditional paratransit service by offering on-demand trips, 24/7, and an unlimited number of bags. Where the program overlaps with the Mountain Lift service boundary, the Taxi Voucher Programs also provides Mountain Line with a per trip cost savings. This operations request is to pay for the subsidy and does not include program administration.		
Funding Request Amount for Year 1	FTA Request: 62,000	Local Match: 62,000	Total Cost: 124,000
Funding Request Amount for Year 2	FTA Request: 75,000	Local Match: 75,000	Total Cost: 150,000
Project Type Operations	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

FY2021 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: NAIPTA			
Project Title	ADA Plus		Priority Number 2
Location Address	3773 N. Kaspar Dr. Flagstaff, AZ 86004		
Brief Description of Proposed Project	Mountain Lift ADA Plus program provides service that is above and beyond the requirements of ADA. ADA Plus services include same day reservations, trips outside of the ¾ mile boundary paratransit requirement, subscription service, and will call. This accounts for 10,441 trips annually or 47% of total trips. This program is a service that has been in place since 2006 as a part of Mountain Line's demand response program serving ADA eligible customers. ADA Plus also includes the portion administrative of Mountain Line's Taxi Programs.		
Funding Request Amount for Year 1	FTA Request: 113,670	Local Match: 113,670	Total Cost: 227,339
Funding Request Amount for Year 2	FTA Request: 115,943	Local Match: 115,943	Total Cost: 231,886
Project Type Operations	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

FY2021 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: NAIPTA			
Project Title	Bus Stop Mobility Improvements		Priority Number 3
Location Address	3773 N. Kaspar Dr. Flagstaff, AZ 86004		
Brief Description of Proposed Project	Capital project for mobility infrastructure improvements to bus stops. Improvements may include addition of concrete landing pads, equitable ADA seating areas, sidewalk replacement and curb ramp/sidewalk connections to existing public infrastructure within a reasonable distance from the bus stop.		
Funding Request Amount for Year 1	FTA Request: 80,000	Local Match: 20,000	Total Cost: 100,000
Funding Request Amount for Year 2	FTA Request: 80,000	Local Match: 20,000	Total Cost: 100,000
Project Type Capital	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

FY2021 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: NAIPTA			
Project Title	Website Accessibility		Priority Number 4
Location Address	3773 N. Kaspar Dr. Flagstaff, AZ 86004		
Brief Description of Proposed Project	Capital project to assess Mountain Line’s website for accessibility issues and implement the changes to make our website accessible and usable by all. Mountain Line has never conducted an accessibility audit on our website. There are a variety of improvements that can be implemented to ensure the information on the website can be accessed by people with disabilities.		
Funding Request Amount for Year 1	FTA Request: 16,000	Local Match: 4,000	Total Cost: 20,000
Funding Request Amount for Year 2	FTA Request: 40,000	Local Match: 10,000	Total Cost: 50,000
Project Type Capital	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: Quality Connections			
Project Title	Ford Transit Works T150 Wagon with lift		Priority Number 1
Location Address	3012 E. Route 66, Flagstaff, AZ		
Brief Description of Proposed Project	This project will assist Quality Connections in serving the mobility needs of the people with disabilities served by the agency. An additional Transit Wagon with lift will be requested. This vehicle would be an expansion to ensure the agency is able to provide safe and reliable transportation we and would be able to meet the needs of members in areas where there are no services available. Extensive transportation is a need in our rural area. Daily transportation (M-F) is provided to and from Quality Connections for individuals with disabilities including those who use wheelchairs, as well as for social and recreational activities for our additional individuals with disabilities who attend the program,		
Funding Request Amount for Year 1	FTA Request: \$74,577	Local Match: \$20,509	Total Cost: \$95,806
Funding Request Amount for Year 2	FTA Request: Click here to enter text.	Local Match: Click here to enter text.	Total Cost: Click here to enter text.
Project Type Capital	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: Quality Connections			
Project Title	Replacement – Minivan with Ramp to replace VIN 2938		Priority Number 2
Location Address	3228 Mountain Drive, Flagstaff, AZ		
Brief Description of Proposed Project	Replacement vehicle for 2015 Dodge Caravan (VIN 2938) in fair condition with high mileage that provides transportation for individuals with disabilities for employment, medical appointments, <u>recreations</u> and other daily living activities.		
Funding Request Amount for Year 1	FTA Request: \$44,870	Local Match: \$12,339	Total Cost: \$57,209
Funding Request Amount for Year 2	FTA Request: Click here to enter text.	Local Match:	Total Cost: Click here to enter text.
Project Type Capital Vehicle	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: Quality Connections			
Project Title	Replacement – Minivan with Ramp to replace VIN 2937		Priority Number 2
Location Address	1188 W. Lower Coconino Ave, Flagstaff, AZ		
Brief Description of Proposed Project	Replacement vehicle for 2015 Dodge Caravan (VIN 2937) in fair condition with high mileage that provides transportation for individuals with disabilities for employment, medical appointments, recreations, and other daily living activities.		
Funding Request Amount for Year 1	FTA Request:	Local Match: Click here to enter text.	
Funding Request Amount for Year 2	FTA Request: \$44,870	Local Match: \$12,339	Total Cost: \$57,209
Project Type Capital Vehicle		Primary Project Service Area Small-Urban	COG/MPO Region FMPO

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: Coconino County Health and Human Services			
Project Title	Senior Transportation Services E350 Replacement		Priority Number 1
Location Address	2625 North King Street. Flagstaff, AZ 86004.		
Brief Description of Proposed Project	Replace current Ford E350 Super Cargo Van with a van that better-meets our clients' transportation needs. Click here to enter text.		
Funding Request Amount for Year 1	FTA Request: \$32,000	Local Match: \$8,000	Total Cost: \$40,000
Funding Request Amount for Year 2	FTA Request: Click here to enter text.	Local Match: Click here to enter text.	Total Cost: Click here to enter text.
Project Type Vehicle Replacement		Primary Project Service Area Small-Urban	COG/MPO Region FMPO

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: Hozhoni Foundation, Inc.			
Project Title	Replacements for VIN 1043		1
Location Address	2133 N Walgreens, Flagstaff, AZ 86004		
Brief Description of Proposed Project	Replacement of 2001 Ford Cutaway Lift Van – 2 wheelchair positions in fair condition with high mileage that provides transportation for individuals with disabilities to medical appointments, employment sites, recreational activities, and as needed for other trips with new Ford Transit Works T150 Wagon with 2 wheelchair positions.		
Funding Request Amount for Year 1	FTA Request: 74,577	Local Match: 20,509	Total Cost: 95,806
Funding Request Amount for Year 2	FTA Request: Click here to enter text.	Local Match: Click here to enter text.	Total Cost: Click here to enter text.
Project Type Capital - Vehicle	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: Hozhoni Foundation, Inc.			
Project Title	Replacements for VIN's 8341		2
Location Address	2133 N Walgreens, Flagstaff, AZ 86004		
Brief Description of Proposed Project	Replacement of 2003 Ford Cutaway Lift Van – 3 wheelchair positions in fair condition with high mileage that provides transportation for individuals with disabilities to medical appointments, employment sites, recreational activities, and as needed for other trips with new Ford Transit Works T150 Wagon with 2 wheelchair positions.		
Funding Request Amount for Year 1	FTA Request: 74,577	Local Match: 20,509	Total Cost: 95,806
Funding Request Amount for Year 2	FTA Request: Click here to enter text.	Local Match: Click here to enter text.	Total Cost: Click here to enter text.
Project Type Capital - Vehicle		Primary Project Service Area Small-Urban	COG/MPO Region FMPO

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: Hozhoni Foundation, Inc.			
Project Title	Additional Tie-Down for new Ford Transit Works T150 Wagon with 2 included tie-downs (replacement of VIN 8341)		3
Location Address	2133 N Walgreens, Flagstaff, AZ 86004		
Brief Description of Proposed Project	Additional tie-down to new van that provides transportation for individuals with disabilities to medical appointments, employment sites, recreational activities, and as needed for other trips.		
Funding Request Amount for Year 1	FTA Request: \$800	Local Match: \$200	Total Cost: \$1,000
Funding Request Amount for Year 2	FTA Request: Click here to enter text.	Local Match: Click here to enter text.	Total Cost: Click here to enter text.
Project Type Capital - Other		Primary Project Service Area Small-Urban	COG/MPO Region FMPO

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: Hozhoni Foundation, Inc.			
Project Title	Replacements for VIN 9965		4
Location Address	2133 N Walgreens, Flagstaff, AZ 86004		
Brief Description of Proposed Project	Replacement of 2005 Ford Cutaway Lift Van – 2 wheelchair positions in fair condition with high mileage that provides transportation for individuals with disabilities to medical appointments, employment sites, recreational activities, and as needed for other trips with new Ford Transit Works T150 Wagon with 2 wheelchair positions.		
Funding Request Amount for Year 1	FTA Request: 74,577	Local Match: 20,509	Total Cost: 95,806
Funding Request Amount for Year 2	FTA Request: Click here to enter text.	Local Match: Click here to enter text.	Total Cost: Click here to enter text.
Project Type Capital - Vehicle	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: Hozhoni Foundation, Inc.			
Project Title	Replacements for VIN 9486		5
Location Address	2133 N Walgreens, Flagstaff, AZ 86004		
Brief Description of Proposed Project	Replacement of 2004 Ford Maxi Van Lift – 2 wheelchair positions in fair condition with high mileage that provides transportation for individuals with disabilities to medical appointments, employment sites, recreational activities, and as needed for other trips with new Ford Transit Works T150 Wagon with 2 wheelchair positions.		
Funding Request Amount for Year 1	FTA Request: 74,577	Local Match: 20,509	Total Cost: 95,806
Funding Request Amount for Year 2	FTA Request: Click here to enter text.	Local Match: Click here to enter text.	Total Cost: Click here to enter text.
Project Type Capital - Vehicle	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

FY21 and FY22 Section 5310 Grant Pre-Application – FMPO Region			
Applicant Agency Name: Hozhoni Foundation, Inc.			
Project Title	Replacements for VIN 5909		6
Location Address	2133 N Walgreens, Flagstaff, AZ 86004		
Brief Description of Proposed Project	Replacement of 2006 Ford Cutaway Lift Van – 2 wheelchair positions in fair condition with high mileage that provides transportation for individuals with disabilities to medical appointments, employment sites, recreational activities, and as needed for other trips with new Ford Transit Works T150 Wagon with 2 wheelchair positions.		
Funding Request Amount for Year 1	FTA Request: Click here to enter text.	Local Match:	Total Cost: Click here to enter text.
Funding Request Amount for Year 2	FTA Request: 74,577	Local Match: 20,509	Total Cost: 95,806
Project Type Capital - Vehicle	Primary Project Service Area Small-Urban		COG/MPO Region FMPO

Appendix 5 | Coordinated Mobility Council meeting agendas from 2021



AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

Friday, February 19, 2021

10:00 AM – 12:00 PM

Zoom Meeting (virtual only)

[Zoom Link](#), passcode 186720. Please email Estella Hollander,
ehollander@naipita.az.gov, to receive the Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
2. **Welcome by Jamie Martinez, Chair**
3. **Zoom and meeting expectations**
4. **Safety Moment**
5. **Roll call and introductions**
6. **Call to the public**
The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
7. **Minutes from previous meeting (10:15 am)**

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

AGENDA

MetroPlan & Mountain Line Coordinated Mobility Council

Review and approval of minutes from November 20, 2020 quarterly
Coordinated Mobility Council meeting

8. **MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan (10:15am)**
Review Coordinated Plan and seek approval from Coordinated Mobility Council
9. **Section 5310 grant Notice of Funding and Scoring Criteria (10:30 am)**
Review 5310 pre-applications, discuss FY21 & FY22 Notice of Funding, and 5310 Scoring Criteria
10. **Arizona Department of Transportation (ADOT) Update (11:00 am)**
Update from Lindsay Post, Transit Program Manager, ADOT Multimodal Planning Division
11. **Inclusion and Adaptive Living Commission Update (11:10 am)**
Update by Inclusion and Adaptive Living Commission members or liaisons
12. **Community Transportation Association of America (CTAA) Mobility On-Demand (MOD) grant (11:20)**
Update on CTAA microtransit pilot, update on progress
13. **Upcoming trainings (11:50)**
Information on scheduled upcoming trainings and discussion on need for other trainings.
14. **News and updates from CMC members (11:50)**
An opportunity to report on any projects or work that may be of interest to group
15. **Future agenda items (11:55)**
16. **Adjournment (12:00 pm)**

February 19, 2021
Page 2 of 3

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at Mountain Line on 2/11/21, at approximately 3 a.m./p.m. in accordance with the statement filed by the Clerk of the Board with NAIPTA.

Dated this 11 day of February, 2021.

ATTEST:



Estella Hollander, Mobility Planner

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan



AGENDA

MetroPlan & Mountain Line Coordinated Mobility Council

Friday, May 21, 2021

10:00 AM – 12:00 PM

Zoom Meeting (virtual only)

Zoom Link, passcode 186720. Please email Estella Hollander, ehollander@naipfa.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
2. **Welcome by Jamie Martinez, Chair**
3. **Zoom and meeting expectations**
4. **Safety Moment**
5. **Roll call and introductions**
6. **Call to the public**
The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
7. **Minutes from previous meeting (10:15 am)**

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

Review and approval of minutes from February 19, 2021 quarterly
Coordinated Mobility Council meeting

8. **ADOT Section 5310 grant application (10:15 am)**
Discuss any challenges or improvements to pass along to ADOT staff
9. **Inclusion and Adaptive Living Commission Update (10:20 am)**
Update by Inclusion and Adaptive Living Commission members or liaisons
10. **AZRide Info Website (10:30 am)**
Review AZRide Info website with Tod Morris from Northern Arizona
Council of Governments (NACOG)
11. **Access to COVID-19 Vaccine update (10:40 am)**
Lorraine Crim, Senior Services Program Manager at Coconino County to
provide an update
12. **Program Spotlight: Center for Service and Volunteerism Senior Companion
Program with Erin Kruse (10:50 am)**
Program presentation from NAU's Center for Service and Volunteerism
13. **Community Transportation Association of America (CTAA) Mobility On-
Demand (MOD) grant (11:00)**
Update on CTAA microtransit pilot, update on progress
14. **Coordinated Plan – Review top strategies (11:20)**
Review Coordinated Plan strategies and provide a status update
15. **Upcoming trainings (11:50)**
Information on scheduled upcoming trainings and discussion on need for
other trainings.
16. **News and updates from CMC members (11:50)**
An opportunity to report on any projects or work that may be of interest
to group
17. **Future agenda items (11:55)**
18. **Adjournment (12:00 pm)**

May 21, 2021
Page 2 of 3

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at Mountain Line Office on 5/17/21, at approximately 12 a.m./p.m. in accordance with the statement filed by the Clerk of the Board with NAIPTA.

Dated this 17 day of May, 2021.

ATTEST:



Estella Hollander, Mobility Planner

May 21, 2021
Page 3 of 3

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan



AGENDA

MetroPlan & Mountain Line Coordinated Mobility Council

Friday, August 20, 2021

10:00 AM – 12:00 PM

Zoom Meeting (virtual only)

[Zoom Link](#), passcode 186720. Please email Estella Hollander,
ehollander@naip.ta.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
2. **Welcome by Jamie Martinez, Chair**
3. **Zoom and meeting expectations**
4. **Safety Moment**
5. **Roll call and introductions**
6. **Call to the public**
The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
7. **Minutes from previous meeting (10:15 am)**

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

Review and approval of minutes from May 21, 2021, quarterly
Coordinated Mobility Council meeting

8. **Inclusion and Adaptive Living Commission Update (10:15 am)**
Update by Inclusion and Adaptive Living Commission members or liaisons
9. **Update from Arizona Community Health Working Association (10:30 am)**
Update from Kenia Zuñiga with AzCHOW
10. **Update regarding Flagstaff in Motion: A Community Transit Plan (10:40 am)**
Update from Bizzy Collins, Mountain Line's Transit Planner
11. **Discussion on Wheelchair Accessible Transportation in Flagstaff (10:55 am)**
Research was conducted on wheelchair services in Flagstaff. Present findings and discuss opportunities and challenges
12. **Community Transportation Association of America (CTAA) Mobility On-Demand (MOD) grant (11:30)**
Update on CTAA microtransit pilot, update on progress
13. **Upcoming trainings (11:45)**
Information on scheduled upcoming trainings and discussion on need for other trainings.
14. **News and updates from CMC members (11:50)**
An opportunity to report on any projects or work that may be of interest to group
15. **Future agenda items (11:55)**
16. **Adjournment (12:00 pm)**

August 20, 2021
Page 2 of 3

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at Mountain Line on 8/13/21, at approximately 1 a.m./(p.m.) in accordance with the statement filed by the Clerk of the Board with NAIPTA.

Dated this 13 day of August, 2021.

ATTEST:



Estella Hollander, Mobility Planner

August 20, 2021
Page 3 of 3

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan



AGENDA

MetroPlan & Mountain Line

Coordinated Mobility Council

Friday, November 19, 2021

10:00 AM – 12:00 PM

Zoom Meeting (virtual only)

Zoom Link, passcode 186720. Please email Estella Hollander, ehollander@naipataz.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
2. **Welcome by Jamie Martinez, Chair**
3. **Zoom and meeting expectations**
4. **Safety Moment**
5. **Roll call and introductions**
6. **Call to the public**

The public is invited to speak on any item or any area of concern that is within the jurisdiction of the MetroPlan/Mountain Line Coordinated Mobility Council. The Council is prohibited by the Open Meeting law from discussing, considering or acting on items raised during the call to the public, but may direct the staff to place an item on a future agenda. Individuals are limited to a five-minute presentation.
7. **Inclusion and Adaptive Living Commission Update (10:15 am)**

Update by Inclusion and Adaptive Living Commission members or liaisons

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

CERTIFICATION OF POSTING OF NOTICE

The undersigned hereby certifies that a copy of the foregoing notice was duly posted at 810 Mountain Line on 11/18, at approximately 8 a.m./p.m. in accordance with the statement filed by the Clerk of the Board with NAIPTA.

Dated this 18 day of November, 2021.

ATTEST:



Estella Hollander, Mobility Planner

November 19, 2021

Page 3 of 3

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

Appendix 6 | Coordinated Mobility Council meeting minutes from 2021



MINUTES

MetroPlan & Mountain Line
Coordinated Mobility Council

Friday, February 19, 2021

10:00 AM – 12:00 PM

Zoom Meeting (virtual only)

[Zoom Link](#), passcode 186720. Please email Estella Hollander, ehollander@naipta.az.gov, to receive the Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
Started the meeting at 10:01.
2. **Welcome by Jamie Martinez, Chair**
Welcome by Chair Martinez
3. **Zoom and meeting expectations**
Estella covered some key aspects of Zoom
4. **Safety Moment**
New priority groups issued by County for COVID vaccines. All 1A and 1B groups now eligible. Go to the County website, [FMC](#) or VERA clinic for appointments.
5. **Roll call and introductions**
Jamie Martinez, Kevin Parkes, Tod Morris, Estella Hollander, David Wessel, Kristine Pavlik, Dierdre Crawley, Lorraine Crim, Lisa Connor, Lindsay Post, Esther Kettles, Martin Ince, Carole Mandino
6. **Call to the public**
No public comment was offered.
7. **Minutes from previous meeting (10:15 am)**
November 20, 2020 minutes were presented. Motion by Kristine Pavlik, Second by Martin Ince, Unanimous approval

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

8. MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan (10:15am)

Estella Hollander presented a Power Point on the Coordinated Plan. The Plan is a framework to improve coordination of services in the region by identifying gaps, strategies and priorities. The CMC addresses this annually. This year's effort is minor and limited to vehicle status, demographics, and prospective grants. 2023 is the next major update.

Major gaps are: 1. Lack of information, awareness and access to information. 2. Time gaps – outside the hours of operation of Mountain Line and other agencies. 3. Spatial gaps in some neighborhoods and outside city limits. 4. Infrastructure – missing sidewalks, crosswalks, snow removal. 5. Human capital – availability of volunteers and staff to focus on mobility. Estella then provided details of goals and strategies under each. Priorities were then reviewed. Maintenance was first. Infrastructure connections and expansion of programs second. New programs are third.

Next steps are to get approvals by MetroPlan and Mountain Line boards following approval of the CMC.

Motion by Dierdre Crawley. Second by Carole Mandino. Unanimous vote.

9. Section 5310 grant Notice of Funding and Scoring Criteria (10:30 am)

Estella identified key dates

2/4 NOFO

2/10 Training

2/25 Training

3/11 Coordinated Plans due to ADOT

3/18 Applications due

4/9-29 Regional Panels review

There is \$1,225,644 available in FY21 statewide excluding PAG and MAG. Maximum operation funds of just under \$500,000. In FY 21 there is supplemental COVID funding for operations only and agencies that did not furlough drivers of just over \$200,000. Exact amounts for FY22 are not available but assumed to be the same as FY21 to be conservative. Last four years there have been increases. Go to 5310 FTA apportionments to see that history.

February 19, 2021

Page 2 of 6

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

Pre- applications for Year 1
NAU operations for senior program
Mountain Line: taxi, ~~ada~~, bus stop mobility, website accessibility
Quality connections – 2 vehicles
Coconino County – 1 vehicle
Hozhoni – 4 vehicles
Total of over \$700,000 vs. \$1.2 million of statewide funds available

Year 2
NAU – operations
Quality Connections – 1 vehicle
Mountain Line – same
Hozhoni – 1 vehicle
Total of \$440,370

What happens if a year 1 request is not awarded in Year 1? Agencies given preliminary award for year 1. ADOT then holds a mid-cycle budget meeting and discusses with agencies their needs at this time in context of their Year 1 and Year 2 requests and that preliminary award. So, year 1 requests that are not awarded are not necessarily moved into year 2.

Estella reviewed the revised 5310 application scoring. First round at regional level. Second at statewide level done by ADOT. Three components – project specific, coordination, and project management. Estella reviewed each component and the points available for different aspects. She committed to send out details to the group.

Kevin Parkes noted similarities between criteria for 5310 and microtransit and asked if there were benefits a 5310 application to having something like a microtransit. Estella explained that each 5310 application category (capital, operating, preventative maintenance, other capital – non ITS, ITS equipment) is exclusive of the other and generally of the larger program of the respective agencies. If a vehicle applied for, for example, would be used to support a broader coordination effort like microtransit this could be beneficial. She then reviewed the coordination and project management criteria that applies to all project types. Lindsay Post further explained that ADOT has a guidebook available online detailing all these criteria.

10. Arizona Department of Transportation (ADOT) Update (11:00 am)

February 19, 2021

Page 3 of 6

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

Lindsay Post reported on the 5310 process. She noted that if an agency has only a need for the 2nd year, this remains the only opportunity to apply. - Agencies must of an e-Grants profile and the grant will close at 4 p.m. on March 18. Preliminary awards are made in May. Federal response not until June for final award. ADOT is cautious to treat all agencies equitably in response to questions, so they may take time to prepare a statewide “frequently asked questions” response. Lindsay may be reached at lpost@azdot.gov.

11. Inclusion and Adaptive Living Commission Update (11:10 am)

Jamie Martinez provided an update on Inclusion and Adaptive Living Commission. Next meeting is February 23. They meet regularly on the fourth Tuesday of each month from 12-1 [p.m.](#). The Commission is again at a full seven members. Projects being worked on include making City websites are fully accessible across a great range of disabilities; an accessibility review of downtown library entrances for universal design; the accessibility of the Flagstaff Urban Trail systems with a focus on Buffalo Park. Martin Ince noted that Parks and Recreation and Capital included funds in their budgets for parking lot, exercise equipment and trail work. A presentation on a trail accessibility audit was made to the Commission.

12. Community Transportation Association of America (CTAA) Mobility On-Demand (MOD) grant (11:20)

Estella gave an update on the CTAA microtransit pilot in the Huntington/Industrial corridor where a transportation gap exists. Inclusivity scores for the project’s participation are improving. The group refined the service area and service hubs after comparing two alternatives.

Carole Mandino asked for clarification about hubs accessing Sunnyside. Estella noted at yesterday’s meeting a hub at the Food Bank was identified. Carole concurred and added that a hub near the Arrowhead bus stop may be worthwhile. Lorraine Crim noted that the group is having a difficult time narrowing the range pickup and drop off spots.

Next steps are to estimate the budget relative to how many hubs are identified.

13. Upcoming trainings (11:50)

February 19, 2021
Page 4 of 6

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

Mountain Line is not accepting external guests to trainings at this time. The group was asked if there are training needs. Lorraine Crim's agency has two staff needing PASS training though this is not urgent.

14. News and updates from CMC members (11:50)

Lindsay Post asked if anyone had issues with the new CDC mask mandate. Esther reported that all Quality Connections client and staff wear masks. She explained that it is difficult for some their clients to understand the need for masks. Estella noted that Mountain Line has not experienced many issues with clients either. Jamie noted that consequences for not wearing masks are increasing.

Martin Ince reported on the \$5.5 million federal 5307/5339 grant for the first-last mile projects received by Mountain Line last year. Projects include missing sidewalks and three crossings on Fort Valley Road. Lake Mary Road near Bow & Arrow missing sidewalks and crossings. Enhanced crossings on Soliere Avenue at five transit stops.

Kevin Parkes reported on traffic calming discussions at the Transportation Commission. The purpose is to reduce vehicle speeds to make conditions safer for all users. Boulder Pointe, Country Club, Forest Avenue are some areas being evaluated.

15. Future agenda items (11:55)

Next meeting is May 21. Please send agenda items to Estella Hollander.

- General program and project updates
- AZ Ride Information – Tod Morris
- Access to immunizations for general public. It was noted that a mobile vaccine clinic will go to senior centers in Williams and Flagstaff with vaccines provided by North Country Health. Also noted that Safeway Grocery stores in Williams, Flagstaff (Cedar Ave) and Page are also participating.

16. Adjournment (12:00 pm)

February 19, 2021
Page 5 of 6

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan



MINUTES

MetroPlan & Mountain Line Coordinated Mobility Council

Friday, May 21, 2021

10:00 AM – 12:00 PM

Zoom Meeting (virtual only)

[Zoom Link](#), passcode 186720. Please email Estella Hollander, ehollander@naipta.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
Jamie Martinez called the meeting to order at 10:02 am
2. **Welcome by Jamie Martinez, Chair**
3. **Zoom and meeting expectations**
Estella Hollander went over where the mute, chat, and video function in zoom also encouraged participants to have their videos on during the meeting.
4. **Safety Moment**
Estella Hollander mentioned how actions outside of work can affect the safety during work hours.
5. **Roll call and introductions**

Estella Hollander, Mountain Line	Erin Kruse, NAU
Jamie Martinez, Chair	Martin Ince, City of Flagstaff
Deidre Crawley, NAU	Dave Wessel, MetroPlan
Carole Mandino	Jamey Hasapis, NAU
Ester Kettles, Quality Connections	Lisa Connor, Mountain Line

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

MINUTES

MetroPlan & Mountain Line
Coordinated Mobility Council

Randy Biles, Mountain Line
Michele Axlund, Coconino County

Ann Hergatt Huffman
Monica Attridge, Hozhoni

6. **Call to the public**
No public comment
7. **Minutes from previous meeting (10:15 am)**
Minutes were approved by Carole Mandino and seconded by Deidre Crawley
8. **ADOT Section 5310 grant application (10:15 am)**
Estella led discussion to discuss challenges of the 5310 grant cycle. This following was discuss with the group:
 - Putting financials in multiple areas can be confusing
 - Getting the match to work right requires adjustments to make it work, might be a rounding issue
 - Then making sure those adjustments are reflected throughout the document requires a lot of searching
 - If vehicle maintenance is part of the review then applicant's should be asked for in the application
 - If ADOT has this information and scores this separately, then it may be removed from the application
 - Training of reviewers about distinction between application requirement for operating vs. capital vs. mobility may be necessary as some applicants received requests for information not relevant to their application
9. **Inclusion and Adaptive Living Commission Update (10:20 am)**
Commission meets the 4th Tuesday of every month, now it is virtual. It is now a full commission. Currently working on three projects. One is working with library and City staff to look at universal design for the entrances of the library. Second project is working with the City on an accessibility audit of city wide websites and how to make those websites more inclusive. Third project is the Flagstaff Urban Trail System and working to make that universally accessible to meet the needs of all people. One specific area is buffalo park. City if applying for a grant through Arizona State Parks.
10. **AZRide Info Website (10:30 am)**
Estella Hollander showed the AZRideinfo.com website with the group. This website is designed to be a transportation resource across Arizona. A

May 21, 2021

Page 2 of 4

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

MINUTES

MetroPlan & Mountain Line
Coordinated Mobility Council

person can select service area, type of transportation, and if there are special service needs. The group mentioned the following comments:

- Add a rating system so people can rate the various services
- Add inner-city travel as a type of transportation
- Add Navajo to Coconino County since Hopi is listed
- Under “service availability” agency clients is a confusing term. Maybe change it is general public and if someone only serves clients, they will not pop-up.

11. **Access to COVID-19 Vaccine update (10:40 am)**

Michele Axlund with Coconino County provided an update on COVID-19 and vaccination distribution. The number of cases are dramatically lower compared to last year and Coconino County is on a downward trend each week.

Vaccinations are also on the rise. County is trying to do various pop-up events. Vulnerable groups of 65+ have 90% vaccination rate. Several pop-ups around Flagstaff for both Moderna and Pfizer. County also ran a senior assist line for the last 6 months so any senior could call the County and they would get them the vaccine.

12. **Program Spotlight: Center for Service and Volunteerism Senior Companion Program with Erin Kruse (10:50 am)**

Presentation by Erin Krus, Jamey Hasapis, and Deidre Crawley. Center for Service and Volunteerism is the new name of the department. There are a variety of programs. One is senior companion program which is a volunteer service, a friend, and companion to older neighborhoods. Program is focused on providing assistance and friendship and to those folks who have difficulty with dealing with the tasks such as shopping paying bills. RSVP is another program, which helps older adults get to places they need to be and stay connected in their community. One program is income eligible and other is non-income eligible. Both programs have no cost to the clients.

13. **Community Transportation Association of America (CTAA) Mobility On-Demand (MOD) grant (11:00)**

Estella provided an update on the Mobility On-Demand project. Microtransit is identified in the Coordinated Plan. Mountain Line received a grant to test out this technology in the Huntington and Industrial Corridor. Microtransit is a flexible transportation service and

May 21, 2021
Page 3 of 4

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

MINUTES

MetroPlan & Mountain Line
Coordinated Mobility Council

rides can be hailed in real time through an app or call-in option. Plan is to implement pilot in August.

14. **Coordinated Plan – Review top strategies (11:20)**

Ended up running short on time so did not complete this agenda item. There was a discussion on needing more wheelchair accessibility transportation for taxis and other services. Also a comment to keep promoting taxi program since it is an efficient way to provide trips. Next steps will continue conversation around wheelchair vehicles and include other stakeholders like FMC and human service providers.

15. **Upcoming trainings (11:50)**

Mountain Line will start to allow external guests to trainings. Nothing is planned yet but will share when they are available.

16. **News and updates from CMC members (11:50)**

NAU – starting to get their older adult volunteer back in service. Starting recruitment efforts, especially anyone over 55.
City of Flagstaff – Working on first round of sidewalk infill program. Eight short segments of sidewalks.

17. **Future agenda items (11:55)**

No future agenda items were mentioned.

18. **Adjournment (12:00 pm)**

Meeting ended 11:55am.

May 21, 2021
Page 4 of 4

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**



MINUTES

**MetroPlan & Mountain Line
Coordinated Mobility Council**

Friday, August 20, 2021

10:00 AM – 12:00 PM

Zoom Meeting (virtual only)

[Zoom Link](#), passcode 186720. Please email Estella Hollander, ehollander@naipta.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
The meeting was called to order at 10:05am.
2. **Welcome by Jamie Martinez, Chair**
3. **Zoom and meeting expectations**
4. **Safety Moment**
Safety moment regarding Flash Flooding and how to stay safe during a flooding event.
5. **Roll call and introductions**

Estella Hollander, Mountain Line	Erin Kruse, NAU
Jamie Martinez, Chair	Martin Ince, City of Flagstaff
Deidre Crawley, NAU	Dave Wessel, MetroPlan
Carole Mandino	Jamey Hasapis, NAU
Ester Kettles, Quality Connections	Lisa Connor, Mountain Line
Randy Biles, Mountain Line	Ann Hergatt Huffman
Michele Axlund, Coconino County	Monica Attridge, Hozhoni

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

MINUTES

MetroPlan & Mountain Line
Coordinated Mobility Council

6. **Call to the public**
No public comment
7. **Minutes from previous meeting (10:15 am)**
Minutes were approved by Carole Mandino and seconded by Deidre Crawley
8. **Inclusion and Adaptive Living Commission Update (10:15 am)**
Commission meets the 4th Tuesday of every month, now it is virtual. It is now a full commission. Currently working on three projects. One is working with library and City staff to look at universal design for the entrances of the library. Second project is working with the City on an accessibility audit of city wide websites and how to make those websites more inclusive. Third project is the Flagstaff Urban Trail System and working to make that universally accessible to meet the needs of all people. One specific area is buffalo park. City if applying for a grant through Arizona State Parks.
9. **Update from Arizona Community Health Working Association (10:30 am)**
Kenia ~~Zuñiga~~ with Az Community Health Working Association stated that the County will be kicking off their Community Health Improvement Plan (CHIP).
10. **Update regarding Flagstaff in Motion: A Community Transit Plan (10:40 am)**
Bizzy Collins, Mountain Line's Transit Planner provided an update regarding Mountain Line's 5 Year Transit Plan called Flagstaff in Motion. The group reviewed the goals of the project. Goal 1: Rider experience – Continue to improve the efficiency, and reliability of transit services in northern Arizona. Goal 2: Accessibility and Mobility - Enhance accessibility and connectivity, and continue to improve mobility through transit. Goal 3: Equity - Provide transit service for people of all ages, abilities, and backgrounds. Goal 4: Sustainability - Continue to provide attractive and convenient transit services to promote a healthier and more sustainable community. Goal 5: Investment - Integrate transit services with land use planning policies to support economic development and community growth. Goal 6: Living Affordability - Continue to reduce the cost of living in Northern Arizona by providing affordable transportation options. Overall, the CMC was supportive of

August 20, 2021
Page 2 of 4

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

MINUTES

MetroPlan & Mountain Line
Coordinated Mobility Council

this plan. Additional comments included feedback regarding separate goals for fixed route and paratransit/accessible transportation.

11. Discussion on Wheelchair Accessible Transportation in Flagstaff (10:55 am)

Estella conducted some research on Wheelchair Accessible Transportation. Existing resources include Mountain Line paratransit, Client specific transportation, and Non-emergency medical transportation. There are gaps in same-day, on-demand transportation, Uber/taxi type service, vehicles with ramps or lifts. Estella contacted Sun Taxi. They have no wheelchair accessible vehicles. Challenges include: special training - currently owner is only driver and does not want to be trained, cost - additional insurance, and fleet - only one vehicle, lack of funds for additional vehicles. Owner suggested if someone needs a WAV to use a medical transportation company. Burly Cab - Allow people with foldable wheelchairs, no lifts, or ramps. Challenges include: do not understand need - do not have a large amount of wheelchair users and can serve some with current fleet. Not interested in having a wheelchair accessible vehicle in future. It is more expensive to purchase and maintain. Overall, the CMC wants to figure out solutions and bring more wheelchair transportation to Flagstaff. Mountain Line is kicking off peer research to see what other agencies are doing to partner with private sector and Non-Emergency Medical Transportation to bring more reliable transportation to Flagstaff.

12. Community Transportation Association of America (CTAA) Mobility On-Demand (MOD) grant (11:30)

Estella provided an update on the Mobility On-Demand project. Microtransit is identified in the Coordinated Plan. Mountain Line received a grant to test out this technology in the Huntington and Industrial Corridor. Microtransit is a flexible transportation service and rides can be hailed in real time through an app or call-in option. Plan is to implement pilot in September. Pilot start date was delayed due to driver shortages.

13. Upcoming trainings (11:45)

There are no upcoming trainings.

14. News and updates from CMC members (11:50)

August 20, 2021

Page 3 of 4

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

MINUTES

MetroPlan & Mountain Line
Coordinated Mobility Council

15. **Future agenda items (11:55)**

16. **Adjournment (12:00 pm)**

Meeting ended at 12:00pm

August 20, 2021
Page 4 of 4

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan



MINUTES

MetroPlan & Mountain Line Coordinated Mobility Council

Friday, November 19, 2021

10:00 AM – 12:00 PM

Zoom Meeting (virtual only)

[Zoom Link](#), passcode 186720. Please email Estella Hollander, ehollander@naipta.az.gov, if you need Zoom log-in information.

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting 928-679-8900 (TTY Service 800.367.8939). Requests should be made as early as possible to allow time to arrange the accommodation.

1. **Call to order (10:00 am)**
2. **Welcome by Jamie Martinez, Chair**
3. **Zoom and meeting expectations**
4. **Safety Moment**
5. **Roll call and introductions**
Attendees: Jamie Martinez, Estella Hollander, Dave Wessel, Mandia Gonzales, Jen Meiser-Hayes, Ann Hargett Huffman, Jamey Hasapis, Carole Mandino, Martin Ince, Shaun Gregg, Troy Grover, Deidre Crawley, Lorraine Crim
6. **Call to the public**
Nothing to present
7. **Inclusion and Adaptive Living Commission Update (10:15 am)**
Next meeting Nov. 30. At 12 noon. This is a virtual meeting. Everyone is encouraged to attend.

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

Martin – City is working on a State Parks grant to provide ADA accessible facilities at Buffalo Park. That grant will be submitted by end of day, Nov. 19th, 2021.

The commission is working with administration at Flagstaff City Hall to improve access to the west side of the Flagstaff Library. Input has been given to the City. Looking to make the library universally accessible for everyone in the community regardless of your abilities.

Opportunity to look at City-wide website accessible to meet the needs of all residents.

Jamey – As been speaking with residents in the flood zones. Due to the flood barriers, it makes it challenging for people with disabilities and older adults to access their neighborhood and homes.

Estella – Commission is working with the police department to understand their training methods.

8. **Coordinated Transportation Plan Update (10:30 am)**

Last updated in 2019. A major update will take place in 2023. This is a requirement to receive 5310 funding. To identify the gaps and strategies.

- Grant comes out every 2 years – strategies are identified in this plan. The CMC approves the adoption for Mountain Line and MetroPlan boards.
- 5310 Funding for project needs to be included in this plan.

Schedule:

Starting early to make it an inclusive process. Kick off in Feb 2022.

- May 2022- review gaps and strategies
- Aug. 2022 Brainstorm session
- Nov. 2022 Prioritize strategies
- Feb 2023 CMC approves
- MetroPlan and Mountain Line boards approve

Opportunities to work in a coordinated way to fill the transportation gaps.

How will the public be involved? That will be developed as part of this process. A lot of the work will be included in these meetings. Will lean on committee meetings to help identify who should be at the table and

November 19, 2021

Page 2 of 7

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

AGENDA

MetroPlan & Mountain Line Coordinated Mobility Council

- Martin – recommends a review of the most recent surveys that may be helpful in identifying current thoughts and needs as it relates to the plan update. May consider an additional survey that focuses on the range of mobility options.
- How can the other current planning projects help to inform this process?
- Jamie – when considering a survey, many older adults don't have access to online surveys. Need to consider other options such as meetings or roundtables for both the older population and LEP populations
- Estella – in the past they've used community partners to help gather additional comments.
- Troy – mental health clients (some members use Mountain Line) and would request that a representative from ML to provide an overview of services.
- Jamey – recommends considering "pop-up" events are communities and facilities, additionally, door-to-door could be an option for gaining more feedback from older adults.
- Jen – Agrees that technology is limited for seniors and mentally disabled.

Progress so far:

Identified gaps across the system:

- Human capital and information gaps
- Geographic gaps – areas that are not currently served
- Temporal gaps – nighttime bus services
- Infrastructure gaps – missing sidewalks, snow build up.

Response to gaps:

- These gaps have a variety of strategies that Mountain Line has already and has been continuously improving upon.
 - Train-the-trainer program
 - Promoting the taxi program.
 - Mountain Line received a grant for bike/ped infrastructure to connect to bus stops
 - Mountain Line website becoming more accessible through a grant.

9. **Update regarding Flagstaff Regional Transportation Plan (10:50 am)**

MetroPlan works with a variety of agencies every five-years to produce a 20-year regional transportation plan that identifies and prioritizes transportation investments in the region. The process started this summer.

November 19, 2021

Page 3 of 7

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

The region that MetroPlan plans for is about 10 miles outside of the City of Flagstaff city limits.

The biggest change in this year's update is the need to respond to the City's Carbon Neutrality Plan. MetroPlan will evaluate a couple of scenarios:

Scenario one (the status quo):

- Current population and existing transportation investments. Prop. 419 (roads and bike improvements) and 420 (Lone Tree Overpass)
- Expects that the status quo will not meet the Carbon Neutrality goals

Scenario two:

- Will be testing the targets the City set to meet the goals including changes to land use and transportation projects and services including transit
- Potential changes to voter-approved road projects – make up and design, continued need related to density changes?

As an organization, MetroPlan does not make policy, only recommendations on federal investments. It requires action by its member organizations to build projects, change land use, etc.

MetroPlan expects to kick off public involvement in Feb. 2022 and currently seeks people/organizations to participate as a champion or stakeholder in this process. There may be opportunities to gather feedback that is also beneficial to the Coordinated Transportation Plan Update.

10. Discussion on Wheelchair Accessible Transportation in Flagstaff (11:05 am)

MedHaul – intended more for health care providers to schedule trips that are non-emergency

FMC response

- Availability is limited due to a lack of options. FMC currently works with MedStar at a very expensive rate at their costs. Currently only provide this service Medicare clients.
- If the program is outside of Medicare clients, then the service would have to be provided to all which would be expensive to provide.

Research:

November 19, 2021

Page 4 of 7

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

AGENDA

MetroPlan & Mountain Line Coordinated Mobility Council

- Peer wheelchair accessibility programs to inform paratransit and taxi program. To further inform decision making to rethink paratransit with a goal of increasing efficiency and mobility.

Main Deliverable

- Investigate current gaps and challenges
- Research wheelchair accessible vehicle (WAV) costs and partnership opportunities
- Partnership opportunities

<https://www.disabilityscoop.com/2021/11/11/justice-department-sues-uber-for-disability-discrimination/29591/>

Diedre – Can look at partnerships with private industry (Car dealerships)

~~Americorp~~ grant for drivers? Are there other grants available to help recruit drivers?

Review a mix of vehicles that support wheelchair (accessible mini-vans or other smaller vehicles).

11. **Community Transportation Association of America (CTAA) Mobility On-Demand (MOD) grant (11:30)**

This is an inclusive planning process to help with decision making and empower them to make certain decisions in the planning process.

Pilot Program:

Mobility on demand – flexible, real-time hailed, utilizing emerging technologies (such as software companies, grouping people for efficiency),

Comingle – paratransit and micro transit users riding the same bus/van.

This is a pilot project and, if successful, it may be applied to other areas.

Location: Huntington and Industrial Corridor (the area between Industrial and I 40). This area is not serviced by a fixed route.

There are a variety of hubs that connect to the micro mobility service area.

Project status

- Launched Nov. 1 – this was a soft launch as Mountain Line is lacking operators

November 19, 2021
Page 5 of 7

MetroPlan & Mountain Line

Coordinated Public Transit – Human Services Transportation Plan

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

- Focused on informing human services in the area
- May require more “boots on the ground” education on the services and how to use them
- Transitioned the paratransit services into the app

Challenges – Ridership

- Ridership is low but that could be due to a lack of marketing
- Ideas for increasing ridership:
 - Meetings with human services staff to inform and educate both community members and staff.

What other ways can Mountain Line promote this service? (see slides for current list)

- Informing and educating the various human services in the area
- Victim services
- Goodwill Jobs center
- Other listservs in the community
- Should include young people in the information sharing (going where youth is – schools). Consider young ambassador to help them understand the freedom of not using a car.
 - Consider working with Climate Activist groups at schools
- Communities where people are speaking other languages (Market of Dreams, APONO, Killip Elementary School)
- Department of Economic Security – front desk staff and/or participate in other trainings
- Pop-up events in coordination with the service providers where you can sign people up.
- Training the trainer has long-term benefits but may not be the best way to get people to sign up in the immediate term.
- Community events

12. **Upcoming trainings (11:45)**

Standing item on agenda.

Mountain Line provides First-Aid/CPR trainings when space is available.

Lorraine – Staff could use CPR trainings and would be interested in participating with Mountain Line.

13. **News and updates from CMC members (11:50)**

None provided

November 19, 2021

Page 6 of 7

**MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan**

AGENDA

MetroPlan & Mountain Line
Coordinated Mobility Council

Next meeting Feb. 18th, 2022 (Discussion on in-person)

- Mountain Line willing to host the next meeting but masks are currently required.
- Mountain Line could also provide a call-in option for those who can't attend in person.
- Will consider what meetings would benefit from in-person.

Meeting adjourned 11:33

14. **Future agenda items (11:55)**

15. **Adjournment (12:00 pm)**

November 19, 2021

Page 7 of 7

Appendix 7 | Community partners and stakeholders

Education

- FUSD
- NAU
- CCC
- Charter schools
- Private schools

Veteran’s organizations

- American Legion
- Veterans of Foreign Wars
- Disabled American Veterans
- Department of Veterans Affairs

Churches and faith-based organizations

Workforce development offices

- Arizona Department of Economic Security

Shelters and transitional living

- Flagstaff Shelter Services
- Sunshine Rescue Mission
- Hope Cottage
- Sharon Manor
- Inn Transitions
- Catholic Charities
- Salvation Army
- St. Mary’s Food Bank Alliance
- Northern Arizona Food Bank
- Flagstaff Family Food Center

Transportation providers

Assisted living centers and nursing homes

- The Peaks Assisted Living Facility
- Emeritus
- Haven Health

Hospitals and clinics

- Flagstaff Medical Center
- North Country HealthCare
- Southwest Behavioral Health Services
- The Guidance Center

MetroPlan & Mountain Line
Coordinated Public Transit – Human Services Transportation Plan

- Native Americans for Community Action
- Coconino County Health Services District

Human service organizations

- Abrio Family Services
- Tunland Corporation
- Hozhoni Foundation
- Quality Connections
- Lou Corporation

Appendix 8 | Federal initiatives and legislation

2003 GAO report

A June 2003 report from the Government Accountability Office, entitled “Transportation Disadvantaged Populations: Some Coordination Efforts Among Programs Providing Transportation Services, but Obstacles Persist,” identified 62 federal programs that provide funding for transportation services for transportation-disadvantaged populations, and found significant variation in the extent to which the programs coordinated their efforts.

Coordinating Council on Access and Mobility

In response, President Bush signed an Executive Order on February 24, 2004, “to enhance access to transportation to improve mobility, employment opportunities, and access to community services for persons who are transportation-disadvantaged.” The Executive Order also established the Interagency Transportation Coordinating Council on Access and Mobility (CCAM) to:

- Promote interagency cooperation and the establishment of appropriate mechanisms to minimize duplication and overlap of Federal programs and services so that transportation-disadvantaged persons have access to more transportation services,
- Facilitate access to the most appropriate, cost-effective transportation services within existing resources,
- Encourage enhanced customer access to a variety of transportation and resources available,
- Formulate and implement administrative, policy, and procedural mechanisms that enhance transportation services at all levels, and
- Develop and implement a method for monitoring progress on achieving the goals of the Order.

United We Ride

The CCAM developed United We Ride, a federal interagency initiative aimed at improving the availability, quality, and efficient delivery of transportation services for older adults, people with disabilities, and individuals with lower incomes, by advancing the following goals:

- Simplify customer access to transportation,
- Reduce duplication of transportation services,

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

- Streamline federal rules and regulations that may impede the coordinated delivery of services,
- Improve the efficiency of services using existing resources.

SAFETEA-LU Surface Transportation Act

United We Ride’s mission was strengthened through the federal surface transportation legislation known as SAFETEA-LU (Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users), which was passed in 2005. This legislation includes a requirement that programs funded under Section 5310 (Elderly Individuals and Individuals with Disabilities), Section 5316 (Job Access and Reverse Commute), and Section 5317 (New Freedom) be derived from locally developed, coordinated human services transportation plans.

MAP-21 and FAST Surface Transportation Acts

Moving Ahead for Progress in the 21st Century, or MAP-21, which was signed into law in July of 2012, is the federal surface transportation legislation that superseded SAFETEA-LU. Sections 5316 and 5317 were repealed under MAP-21. Activities eligible under 5316 have been moved to the Urbanized Area Formula program (Section 5307) or the Rural Area Formula program (Section 5311), and activities funded by Section 5317 have been folded into Section 5310.

ADOT Coordinated mobility program and other funding sources

The FAST Act

The FAST Act (Fixing America’s Surface Transportation), which became law on December 4, 2015, replaces MAP-21 and generally extends the Section 5310 program. FAST Act secures long-term funding for transportation projects and included new grants to support coordinated mobility.

Section 5310 Grants

One tool to enhance coordination is the Federal Transit Administration’s Section 5310 program which is intended to enhance mobility for elderly individuals and persons with disabilities by providing funds for programs to serve the special needs of transit-dependent populations beyond traditional public transportation services and Americans with Disabilities Act (ADA) complementary paratransit services. The Act maintains the requirement that all funded projects are “included in” and “derived from” a coordinated human services transportation plan. Eligible projects include mobility management activities, purchase of capital equipment such as vehicles, equipment, and computer aided dispatch software, and operating expenses.

In Arizona, the Section 5310 grant program is managed by the Arizona Department of Transportation (ADOT). All MPO’s and COG’s in Arizona must have a Coordination Plan in

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

place in order to be eligible for funding through the Section 5310 program. Each year the FMPO solicits application from local eligible entities for these programs. All entities that apply must be included in this plan, and must participate in the region’s quarterly coordination meetings.

A summary of applications submitted for these grant programs in the FMPO region for 2018 is included in the Appendixes.

Public Private Partnerships

Public Private Partnerships are an emerging trend for funding transportation projects. Health Care Reform has created financial incentives for insurance companies and for-profit medical providers to find transportation for customers. This new requirement can be leveraged to support strategies in this plan to the benefit of all.

Other Funding Sources

- Mobility services have been funded through a variety of other federal, state, and private grants including but not limited to:
- Veteran’s Association
- Federal Highway Administration (FHWA)
- Congestion Mitigation Air Quality (CMAQ)
- Centers for Disease Control (CDC)
- Department of Energy (DOE)
- Department of Health and Human Services (HHS)
- State Grants (misc.)
- AARP

Appendix 9 | Framework of Coordinated Mobility

Northern Arizona Mobility and Coordination Mountain Mobility Business Plan 2015-2019

NAIPTA is emerging as the lead agency in implementing the Coordination Plan, and prepared the Business Plan to guide implementation strategies listed in the Coordination Plan. In particular, the Business Plan develops scenarios based on the possibility to create a mobility and coordination center at NAIPTA.

As part of preparation of the Business Plan, NAIPTA's consultant has updated information on regional transportation providers and human service agencies, conducted stakeholder interviews and surveys, held public workshops, validated previously identified gaps in transportation service, and updated goals, objectives, and strategies to address those gaps.

Stakeholder workshops for the Business Plan were held on March 6, 2013 and August 20, 2013.

ADOT/CTAA Institute for Transportation Coordination

In November of 2011, a team from the Flagstaff region, consisting of representatives of the FMPO, NAIPTA, and FUSD, participated in a three-day training and planning forum. The team learned about coordination models, explored successful local coordination practices, discussed effective community outreach and partnership-building strategies, and increased their knowledge about technical tools and other operational issues. By the close of the workshop, the Flagstaff team had developed an action plan to implement a variety of coordination strategies, which is attached as an appendix to this document.

Easter Seals Transit Institute

In July of 2009, NAIPTA staff and member of the Committee on Accessible Transportation were awarded a grant from Easter Seals to travel to Washington DC for assistance in creating an accessible transportation plan. Goals, objectives, and other key elements in the resulting plan have been carried forward in subsequent planning documents.

CCAM

Committee on Accessible Transportation

This group meets quarterly to facilitate ongoing coordination with human service agencies and to identify and address transit issues related to aging or special-needs individuals. The committee is comprised of members of local community service agencies, transportation providers, and transportation riders with disabilities.

MetroPlan & Mountain Line Coordinated Public Transit – Human Services Transportation Plan

Local coordination workshops, meetings, and planning

In 2007, ADOT hired a consultant team to develop initial coordinated plans for the rural COGs and small MPOs, with facilitation from the local region.

NACOG and the FMPO conducted regional transportation coordination plan meetings for stakeholders on December 8, 2006 and February 27, 2007, in conjunction with preparation of the first coordinated plan. The FMPO also hosted a coordination plan meeting for just the FMPO region on January 19, 2007. At these workshops, participants were asked to summarize existing transportation services and existing coordination efforts, identify unmet needs (service gaps), and explore further coordination options. The consulting team presented information on coordination options; new federal programs and changes to existing federal programs; and strategies for involving others and developing additional coordination projects. Discussion and comments from these workshops became the basis for the original coordination plan.

Beginning in 2008, the FMPO was responsible for preparing annual updates to the plan. As part of the annual update process, the FMPO typically does the following:

- Survey forms and a call for applications are sent out (via email and regular mail) to about 100 eligible applicants in the FMPO region, including private non-profits, governmental agencies, and other entities that provide transportation services for low-income, disabled, and elderly populations.
- Information about the plan and the grant programs are posted on the FMPO website.
- NACOG and the FMPO host a grant workshop and coordination meeting.